# NANCY BETH MASSARO

## **EDUCATION:**

## **School Nurse Teaching Certification,**

The College of New Jersey, (formerly known as Trenton State College), Trenton, New Jersey (1993-1995).

## Master of Science in Health Education and Health Promotion,

University of Edinburgh, Scotland, (1991-1992).

Dissertation topic: An examination of occupational stress in the hospice setting and when caring for the client dying from AIDS.

## **Bachelor of Science in Nursing,**

The College of New Jersey, (formerly known as Trenton State College), Trenton, New Jersey (1986-1990).

Minor: Psychology

Dean's List and Magna Cum Laude

# **PROFESSIONAL EXPERIENCE:**

## Sussex Technical High School

Georgetown, Delaware January 2001 – Present

## **Health Professions Instructor**

Responsible for teaching 9<sup>th</sup> – 12<sup>th</sup> grade Health Professions Technical classes, developing curriculum incorporating Core Curriculum standards and those set by both Federal and State Department of Health and Human Services- Department of Long Term Care, the Delaware Department of Education, and the Sussex Technical High School Human Service Technical cluster. Hiring and training new clinical/laboratory instructors. Negotiating contracts with local LTC facilities. Assuring students background checks, immunizations and adult/child abuse and drug screenings are completed. Overseeing Work Based Learning experience for seniors.

## Other duties at Sussex Technical High School include:

# Organizations and Involvement-

- Health Occupations Students of America (HOSA) Advisor (SY 2011-2014). Attend State meeting and mentored students to participate in various events.
- Member of *High Schools That Work*. Attended national conference in Atlanta, Georgia (July 2001). Chosen to be interviewed during site visit (April 2002).
- SkillsUSA Advisor (September 2001 to 2011).
  - Chaperoned trip to Kansas City, Missouri for National Competition (June 2001-2004).

Received "Advisor of the Year" Award (2011)

• NEA and STEA Union member (September 2001 to present).

Sunshine Chair (2015 to present)

Holiday Chairperson (Jan 2009)

Vice President (2005-2007)

Secretary (2003-2005)

- Jefferson Awards- Students in Action Advisor (2015 to present)
- National Honor Society and National Technical Honor Society Advisor (2009- Present)
- Delaware Volunteer Service Coordinator for Sussex Technical High School (2003- Present):
   Liaison to the Department of Education Volunteer Services. Orchestrates the collection and submission of students at the high school who are eligible to receive Delaware Credit for volunteering and/or recognition from the President of the United States through the Presidential Volunteer Service Award.
- STHS School Store (2004-2015).
  - Built and opened a store which sold clothing merchandise to students, parents and alumni. Responsible for overseeing budget, design and ordering of merchandise, marketing items, filling orders, mentoring and scheduling students who run the store.
- Delmarva Blood Drive Coordinator for the school twice a year since 2001.
  - Received awards such as "Most Improved Blood Drive" Award (2002 and 2004).
  - Received trophy for the Largest Blood Drive in Sussex County (2002-2015)
  - Received "Outstanding Blood Drive" Award (2008)
- "Teacher of the Year" for STHS- nominated (2003 and 2011)
- Senior Project Committee member- 2008-2010

## **Certified Nursing Assistant Instructor**

Responsible for teaching Certified Nursing Assistant curriculum to adult learners enrolled in the night school program. Duties include developing curriculum, teaching in the classroom setting and overseeing the safety of students and patients during clinical rotation.

# Christiana Care Visiting Nurse Association

Milford, Delaware January 2001 – 2002

## **Home Care Nurse**

Responsible for administering nursing care to home bound clients.

## Deerfield Healthcare Corporation

Baltimore, Maryland July 11, 1995 – October 13, 2000

## **Director of Clinical Services and Training**

 $September\ 1997-October\ 2000$ 

Responsible for overseeing clinical services, training and programming for 15 adult daycare centers in seven States for a for-profit, turn key corporation.

#### Duties included:

#### Management-

- Running the operations of a center when a management vacancy occurred. Accountable for budgetprofit and loss report, center payroll, marketing, petty and checking account, maintaining census
  through sales/marketing and admissions, program management and implementation, fleet
  management, driving vans, ordering supplies, maintenance of building, hiring, firing, training,
  maintaining State and Company policies and procedures.
- Supervising and supporting Health Directors through interpretation of regulations in seven states and hiring/training nursing associates.
- Directly supervising the corporate Program Manager and the implementation of quality cognitively stimulating programs throughout each center.
- Assumed corporate Program Manager's responsibilities while maintaining own responsibilities when a vacancy occurred for 7 months.

#### Training-

- Developing curriculum and implementing associate training for direct care staff.
- Designing curriculum and training Executive Directors, Program Managers and Health Directors.
- Writing curriculum for 8 annual mandatory in-services.
- Offering workshops for professional development during center staff meetings.
- Organizing and implementing agenda and travel arrangements for yearly Health Director Conference.
- Participating in Executive Director Conferences by offering training to maintain compliance with State and Company Regulations.
- Traveling to offer training to center associates 3-5 days a week throughout the Northeast corridor.

# Community Outreach-

- Contracting with healthcare providers in the community to offer services to the member population (i.e., podiatrists, ophthalmologists, Flu Clinics.)
- Initiating internship programs with Nursing Schools and Therapeutic Creative Arts College programs for centers.
- Acted as mentor for internship program between Deerfield and James Madison University students.

#### **Policy Writing-**

- Creating and revising policies for Infection Control, Pharmacy, Health/Medical Services, Safety and Dietary Manuals.
- Writing and editing policies for Rehabilitative Services/Deerfield merger

# **Assistant Director of Training**

February 1996 – September 1997

#### Duties included:

- Implementing pre-opening training for new center associates.
- Filling vacancies when management/direct care shifts occurred.
- Closing a center and assuring a smooth member transition to other facilities.
- Developing and offering curriculum for continuous associate workshops.
- Designing and implementing a corporate wide programming protocol.
- Offering support to Program Directors and Health Directors to maintain company and/or State policy and procedures.

Health Director

Totowa, New Jersey
July 1995 – February 1996

Responsible for maximizing the overall health of members and improving the quality of life of members and caregivers.

**Duties included:** 

- Directly caring for members' health regimen, including dietary and hygiene protocol.
- Supporting marketing efforts.
- Recruiting nursing staff.
- Managing associates' pre-employment health protocols and associate training.
- Collaborating with other health care professionals to provide holistic care to members.

## Passaic Beth Israel Hospital

Passaic, New Jersey April 1993 – July 1995

## **Community Nurse Educator**

State Department of Health Grant Number 94-957-HPR

Goal of the grant- to decrease the misuse and abuse of emergency room services by providing health education and outreach to the community.

Duties included:

- Designing and implementing community education programs (i.e., safety, sex education, self-esteem, disease prevention and promotion of self-care.)
- Organizing and delivering community health screenings (i.e., immunizations, cholesterol, blood glucose monitoring, hypertension and cancer detection programs.)
- Diabetic Educator: planned, developed curriculum and implemented education classes, one-to-one instruction, health fairs and hospital staff workshops.
- Acting Coordinator in the absence of the Coordinator (3 months)
- Liaison with community organizations in assessing health and educational needs.
- Purchasing and inventorying education and screening materials needed for programs.
- Starting and manning Help Line for Hospital Physician Referral Services.
- Installing LifeLine units in the community.
- Partnering with Planned Parenthood and offered Pregnancy Testing and counseling.
- Writing quarterly and yearly reports for grant renewal.

Springfield Board Of Education

James Caldwell School

Springfield, New Jersey April 1993 – July 1993

**School Nurse** 

Offered intervention to Kindergarten through Fourth Grade students, faculty and staff.

Hackensack Medical Center Medical/Surgical Staff Nurse Hackensack, New Jersey June 1990 – September 1991

# **CERTIFICATIONS:**

- State of Delaware Teaching Certificate/ Trade and Industry Certification current since 2003
- Cardiopulmonary Resuscitation Instructor; since 2001
- Arthritis Foundation Self Help Course Leader- 1992-1995

## **ORGANIZATIONS/COMMUNITY AFFILIATIONS:**

- Sigma Theta Tau Honor Society of Nursing- member from 1990-2007
- American Nurses Association- member from 1990-2007
- Girl Scouts of Chesapeake Bay Service Unit 30/ Troop 561- Leader 2012 to 2016
- Rehoboth Elementary School PTO- Secretary 2013-present
- Rehoboth Children's Summer Theatre- President 2013 to present
- All Saints Episcopalian- parishioner and Vacation Bible School Instructor 2010 to present
- Ouilts of Love member since 2011

# LICENSURE:

- RN in Delaware- current since 2000.
- RN in New Jersey- inactive.

## **PUBLICATIONS:**

Wolgin, F., Smith, K., & French, J. (2012). *Pearson's Nursing Assistant Today: 1st Edition*. Boston: Pearson. (Reviewer for this textbook)

Wolgin, F., Smith, K., French, J. & Massaro, N.B. (2012). *Student Workbook for Pearson's Nursing Assistant Today*. Boston: Pearson. (Co-author for this workbook)