Troubleshooting: Understanding Cause and Effect 182

1. The following data show the numbers of defective parts in each order.

6, 5, 4, 4, 5, 3, 9, 8, 6, 4, 3, 4, 7, 5, 4, 3, 8, 4, 9, 3

Make a frequency table of the data.

Defective Parts	Frequency
3	4

Check sheet supplied by ToolingU-SME

The "range" is just the difference between the largest and smallest values.

2. Find the mean, median, mode, and range for the following list of values:

13, 18, 13, 14, 13, 16, 14, 21, 13

mean:

median:

mode:

range:



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