# Troubleshooting: Understanding Cause and Effect 182 

1. The following data show the numbers of defective parts in each order.

$$
6,5,4,4,5,3,9,8,6,4,3,4,7,5,4,3,8,4,9,3
$$

Make a frequency table of the data.

| Defective Parts | Frequency |
| :---: | :---: |
| 3 | 4 |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

Check sheet supplied by ToolingU-SME
The "range" is just the difference between the largest and smallest values.
2. Find the mean, median, mode, and range for the following list of values:
$13,18,13,14,13,16,14,21,13$
mean:
median:
mode:
range:

