**Course No: AH101**

**Credits: 3**

**Date: 01/13/2016**

**Chapter 2****: Health Care Settings and the Health Care Team**

**Overview**

Health care is a dynamic, stimulating industry that requires the medical assistant and other professionals to constantly develop new skills if they are to contribute to the team. Within the wide variety of health care facilities, the medical assistant has the capability of performing both administrative and clinical tasks. We will examine the different health care settings and how the health care team operates to provide professional services to patients.

**Chapter 3:** **History of Medicine**

**Overview**

Medicine’s history leaves us with a rich heritage and a sound basis for the future of health care.It is always amazing how medicine has progressed.One day we will look on medical discoveries of this decade and be impressed by how much further medicine has advanced.In this section, learners will be given a quick review of the history of medicine.

**Quiz #2**

* **Initial Questions and Activities**

**Everyone has been part of a team right? Benefits of being part of a team?**

*List responses on the board and list the benefits of being on a team.**Have learners present what assets they brought to the team. (The best working atmosphere is where everyone works in a team.**It is very important for the medical assistant to become part of that team.**The role of the medical assistant will vary depending on the facility where they are working.**You may use only clinical skills or only administrative skills, or a combination of both.**It is important to be professional in any position you hold.)*

**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* BREAK \*\*\*\*\*\*\*\*\*\*\*\*\*\*\***

1. **What capacity does a medical assistant fulfill?**

*List responses on the board: receptionist, secretary, office manager, scheduler, screener, bookkeeper, insurance coder and biller, transcriptionist, patient educator, and clinical assistant. A great virtue to have is versatility.*

1. **(ICA) In-Class Activity**

* (GA) Role of the Medical Assistant Activity. Have learners work in groups of four or five.Have each group select a different health care setting (single practice, group practice, specialist, urgent care, managed care, etc.) and have them define the role they will play in that setting.

1. **Video: Paying Attentions to Patients**
2. **(ICA) (AL5) In-Class Activity**

(GA) History of a medical condition. Have learners work in groups of two. Research a medical condition and how it was historically diagnosed and treated

1. **(CT) Case Study 3-1 pg.51 Delmar Textbook**

(GA) Have learners work in pairs of two. Role play scenario.

**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* BREAK \*\*\*\*\*\*\*\*\*\*\*\*\*\*\***

1. **(ICD) In-Class Discussion**

* **Discuss procedures and medicines that have been discovered after year 2000.**

*Answers will vary; list the answers on the board. Examples include: Human genome map, chickenpox and Hepatitis A vaccines available, Combination vaccine-MMRV (measles-mumps- rubella and varicella), vaccine for adult “shingles” approved, diabetics using stem-cell therapy stop taking insulin, laser eye surgery and implantable lenses, needless injections for HIV/flu/migraine meds for patients, 64-slice cardiac CT scan, Medical Bluetooth, telehealth, music therapy to name a few.*

* **How would a witch doctor or medicine man be treated in today’s society?**

*They would probably be an outcast in society today.**The government would not allow some or most of their remedies.*

* **What is an HMO? What are the benefits of an HMO?**

*An HMO is a health maintenance organization in which the health care setting provides a full range of health care services under one roof. The benefits of an HMO are to provide patients with health care at one facility. The patient may see one provider and then be referred to a specialist in the same setting.*

* **Describe some different allied health care professionals and their function.**

*Medical laboratory technologists analyze a variety of specimens.**Health unit coordinators perform administrative duties.**Nurses perform a variety of clinical tasks.**Dietitians specialize in nutritional care for patients.**Pharmacists prepare and dispense medications and medical supplies.**Phlebotomists draw blood for laboratory testing.**Physical therapists assist in the treatment of physically challenged patients. Physician Assistants (Pas) provide diagnostic, therapeutic, and preventive health care services delegated by and under the supervision of the physicians and surgeons.*

* **Other than a “medical doctor,” where else have you heard the word doctor used?**

*List responses on the board, there are three that are considered “doctor”.*

*Doctor of Education (EdD)*

*Doctor of Philosophy (PhD)*

*Doctor of Psychology (PSYD)*

*We’ll get into different types of Doctors of medicine later on and differences between types*

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