

Name: _____ Date: _____

1. CPhT certification must be renewed
 - A) every year.
 - B) every two years.
 - C) every three years.
 - D) every four years.

2. Counseling patients is a task that can be performed by
 - A) the pharmacy technician.
 - B) the CPhT.
 - C) the pharmacist.
 - D) the pharmacy clerk.

3. Most technicians, and pharmacists, are employed:
 - A) In community hospitals
 - B) In long term care pharmacists
 - C) In community pharmacies
 - D) By the government

4. Which is not a role the technician can serve in the pharmacy?
 - A) Inventory control
 - B) Maintenance of information in the computer system
 - C) Compounding
 - D) Evaluation of adverse events

5. What individuals may and may not do in their jobs is often referred to as their
 - A) scope of practice.
 - B) experience.
 - C) performance appraisal.
 - D) standard.

6. The pharmacy law continuing education requirement for CPhTs is
 - A) one contact hour every year.
 - B) one contact hour every two years.
 - C) two contact hours every two years.

7. The model curriculum for pharmacy technician training is provided by the
 - A) Pharmacy Technician Educator's Council.
 - B) American Pharmacists Association.
 - C) Pharmacy Technician Certification Board.
 - D) American Society of Health-System Pharmacists.

8. Standards for pharmacy technician training or competency are established by
 - A) the pharmacy supervisor.
 - B) the human resources department.
 - C) the state boards of pharmacy.
 - D) the national boards of pharmacy.

9. To renew their certification, CPhTs must complete at least
 - A) 10 contact hours of pharmacy-related continuing education every two years.
 - B) 20 contact hours of pharmacy-related continuing education every two years.
 - C) 45 contact hours of pharmacy-related continuing education every three years.
 - D) 60 contact hours of pharmacy-related continuing education every three years.

10. In the process of filling a prescription, the pharmacist cannot delegate which of the following tasks:
 - A) Final QA check
 - B) Prescription processing
 - C) Retrieving patient information from the computer
 - D) Compounding

11. In Massachusetts if you have PTCB certification you:
 - A) May apply for registration
 - B) don't need to apply for registration
 - C) PTCB certification is not recognized by the Board of Pharmacy in Massachusetts
 - D) None of the above

12. In Massachusetts a person must be _____ to work as a technician in a pharmacy.
 - A) Certified
 - B) Registered
 - C) Either certified or registered
 - D) Approved by the pharmacy's corporate office.

13. In the sometimes hectic environment of the pharmacy:
- A) Multitasking is encouraged.
 - B) Bending the rules and procedures to save time is sometimes necessary.
 - C) It is important to be able to prioritize work.
 - D) Tell patients that the minimum wait time is extended to at least 30 minutes.
14. Pharmacy technicians who pass the PTCE or ExCPT have the designation
- A) CPhT.
 - B) CPT.
 - C) ICPT.
 - D) PT.
15. What is the allowable ratio of technicians to pharmacists in Massachusetts?
- A) 4:1 if all 4 are CPhTs
 - B) 3:1 if all 3 are CPhTs
 - C) 3:1 if two are CPhTs
 - D) 4:1 if two are CPhTs

Answer Key

1. B
2. C
3. C
4. D
5. A
6. B
7. D
8. C
9. B
10. A
11. A
12. B
13. C
14. A
15. D

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