1. CPhT certification must be renewed
   A) every year.
   B) every two years.
   C) every three years.
   D) every four years.

2. Counseling patients is a task that can be performed by
   A) the pharmacy technician.
   B) the CPhT.
   C) the pharmacist.
   D) the pharmacy clerk.

3. Most technicians, and pharmacists, are employed:
   A) in community hospitals
   B) in long term care pharmacists
   C) in community pharmacies
   D) by the government

4. Which is not a role the technician can serve in the pharmacy?
   A) Inventory control
   B) Maintenance of information in the computer system
   C) Compounding
   D) Evaluation of adverse events

5. What individuals may and may not do in their jobs is often referred to as their
   A) scope of practice.
   B) experience.
   C) performance appraisal.
   D) standard.

6. The pharmacy law continuing education requirement for CPhTs is
   A) one contact hour every year.
   B) one contact hour every two years.
   C) two contact hours every two years.
7. The model curriculum for pharmacy technician training is provided by the
   A) Pharmacy Technician Educator's Council.
   B) American Pharmacists Association.
   C) Pharmacy Technician Certification Board.
   D) American Society of Health-System Pharmacists.

8. Standards for pharmacy technician training or competency are established by
   A) the pharmacy supervisor.
   B) the human resources department.
   C) the state boards of pharmacy.
   D) the national boards of pharmacy.

9. To renew their certification, CPhTs must complete at least
   A) 10 contact hours of pharmacy-related continuing education every two years.
   B) 20 contact hours of pharmacy-related continuing education every two years.
   C) 45 contact hours of pharmacy-related continuing education every three years.
   D) 60 contact hours of pharmacy-related continuing education every three years.

10. In the process of filling a prescription, the pharmacist cannot delegate which of the
    following tasks:
        A) Final QA check
        B) Prescription processing
        C) Retrieving patient information from the computer
        D) Compounding

11. In Massachusetts if you have PTCB certification you:
        A) May apply for registration
        B) don't need to apply for registration
        C) PTCB certification is not recognized by the Board of Pharmacy in Massachusetts
        D) None of the above

12. In Massachusetts a person must be ______ to work as a technician in a pharmacy.
        A) Certified
        B) Registered
        C) Either certified or registered
        D) Approved by the pharmacy's corporate office.
13. In the sometimes hectic environment of the pharmacy:
   A) Multitasking is encouraged.
   B) Bending the rules and procedures to save time is sometimes necessary.
   C) It is important to be able to prioritize work.
   D) Tell patients that the minimum wait time is extended to at least 30 minutes.

14. Pharmacy technicians who pass the PTCE or ExCPT have the designation
   A) CPhT.
   B) CPT.
   C) ICPT.
   D) PT.

15. What is the allowable ratio of technicians to pharmacists in Massachusetts?
   A) 4:1 if all 4 are CPhTs
   B) 3:1 if all 3 are CPhTs
   C) 3:1 if two are CPhTs
   D) 4:1 if two are CPhTs
Answer Key

1. B
2. C
3. C
4. D
5. A
6. B
7. D
8. C
9. B
10. A
11. A
12. B
13. C
14. A
15. D
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