

# Transformation Agenda Service Flow

**START**



**COMMUNITY COLLEGES**

**FIRST**, the potential student enters through admissions or is referred by a CBO.

## GETTING STARTED...

### Enrollment:

- Financial Aid determination
- Advising
- Registration



**ONE-STOP CAREER CENTERS**

**FIRST**, the customer enters the One-Stop Career Center.

## GETTING STARTED...

### Basic Assessment/Triage:

- Determine barrier supports
- Conduct Accuplacer/ESOL assessment/ WorkKeys/Math/ Reading or other

## FAST TRACK TO SUCCESS

- ⇒ Career planning/advisor and/or assigned mentor develop a career planning portfolio.
- ⇒ Registration and commencement of courses
- ⇒ Student support available – achievement coach, learning community, mentor, navigator
- ⇒ Internship, externship or other work experience

### Refer to College and Career Navigator:

- Learn about options
- Develop a plan
- Begin the application process

**“YES”**

## COLLEGE QUESTION

Will the customer go to community college?

**“NO”**

**Refer out** to ABE/ESOL, WIA, or other training providers, immediate employment

Services coordinated between college and career center staff

- **Job Search Skill Development: resume writing, interview prep, online job search process, job search strategies**
- **Hands-on Job Placement Assistance**
- **Enter Employment .....**



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