

# Enrolling Now!

## Programs in Information Technology

### Network Associate Certificate Accelerated

- Do you have good communication skills, the ability to work on multiple projects at once, and a desire to play a key role in your workplace?
- Would you like a career in a high “growth” industry that is constantly evolving?
- Are you interested in developing IT skills, including troubleshooting and computer hardware installation?
- Do you want to complete a nine-month certificate in less time?

If you answered “yes” to these questions, you may want to consider the accelerated Network Associate Certificate at QCC!

### **Some Career Options...**

#### Computer Support Specialist

Median Annual Salary: \$46,260

Recommended Education: Some college

[www.bls.gov/ooh/computer-and-information-technology/computer-support-specialists.htm](http://www.bls.gov/ooh/computer-and-information-technology/computer-support-specialists.htm)

#### Computer Systems Analyst

Median Annual Salary: \$78,770

Recommended Education: Associate’s degree

[www.onetonline.org/link/summary/15-1121.00](http://www.onetonline.org/link/summary/15-1121.00)

#### Network and Computer Systems Administrator

Median Annual Salary: \$69,160

Recommended Education: Bachelor’s degree

[www.bls.gov/ooh/computer-and-information-technology/network-and-computer-systems-administrators.htm](http://www.bls.gov/ooh/computer-and-information-technology/network-and-computer-systems-administrators.htm)

Your **COLLEGE**  
Your **CAREER**  
Your **WAY**



**QUINSIGAMOND**  
Community College

[MyWay@qcc.mass.edu](mailto:MyWay@qcc.mass.edu)

[www.QCC.edu/MyWay](http://www.QCC.edu/MyWay)

# CSET NAC @ QCC

The Network Associate Certificate prepares students for entry level IT positions such as a Network Administrator or Network Associate. The program covers operating systems as well as routing, storage, and networking technologies.

Upon completion of this certificate the graduate is to sit for: CompTIA's Linux+ examination, CompTIA's Network+ examination, Cisco's CCNA examination, and Microsoft's Certified Professional (MCP) certifications in one of several client operating systems.

## Did You Know... ?

- IT professionals install hardware and troubleshoot computer problems; they are crucial employees at most modern organizations.
- Working in troubleshooting and installation helps IT professionals stay current with changes to software and operating systems.
- In addition to developing technical skills, Network Associates develop the teamwork, critical thinking, and problem solving skills that are in demand in today's workplace.
- A certificate can be a first step towards earning an Associate's degree. Students who complete an Associate's degree at QCC may be able to transfer to a variety of other schools to further continue their education.

## Next Steps

Apply for Admission to QCC online, or in person!

Online: [www.QCC.edu/pages/Enrollment\\_Steps.html](http://www.QCC.edu/pages/Enrollment_Steps.html)

By Phone: QCC Admissions, 508-854-4262

In Person on the Main Campus: Admissions, Harrington Learning Center, 670 West Boylston Street, Worcester

In Person at Workforce Central Career Center: 44 Front Street, 6<sup>th</sup> floor, Worcester

If you have questions about the program, call Admissions at 508-854-4262, or email [MyWay@qcc.mass.edu](mailto:MyWay@qcc.mass.edu).

## Worcester Area Employers

- Abbott Laboratories
- AbleBridge
- Atos
- Charter Communications
- City of Worcester
- Desco Industries
- EMC
- The Hanover Insurance Group
- Intel Corp.
- Local Schools, colleges, and universities, including: Quinsigamond Community College
- Reliant Medical Group
- UMass Memorial Medical Center

## Professional Associations

- Computing Technology Industry Association: [www.comptia.org](http://www.comptia.org)
- Information Technology Association of America: [www.techamerica.org](http://www.techamerica.org)
- Information Systems Security Association: [www.issa.org](http://www.issa.org)
- Association for Computing Machinery: [www.acm.org](http://www.acm.org)
- IEEE Computer Society: [www.computer.org](http://www.computer.org)

## Sources Used

Bureau of Labor Statistics, U.S. Department of Labor, Occupational Outlook Handbook, 2012-13 Edition:

- Computer Support Specialist: [www.bls.gov/ooh/computer-and-information-technology/computer-support-specialists.htm](http://www.bls.gov/ooh/computer-and-information-technology/computer-support-specialists.htm)
- Network and Computer Systems Administrator: [www.bls.gov/ooh/computer-and-information-technology/network-and-computer-systems-administrators.htm](http://www.bls.gov/ooh/computer-and-information-technology/network-and-computer-systems-administrators.htm)

O\*NET Online:

- "Summary Report for: 15-1121.00 - Computer Systems Analysts," [www.onetonline.org/link/summary/15-1121.00](http://www.onetonline.org/link/summary/15-1121.00)

Quinsigamond Community College, Online

Course Catalog:

- [www.qcc.edu/academics/technology/computer-systems-engineering-technology/network-associate](http://www.qcc.edu/academics/technology/computer-systems-engineering-technology/network-associate)

Quinsigamond Community College is part of the Massachusetts Community Colleges and Workforce Development Transformation Agenda, which brings together Massachusetts' 15 community colleges, the Commonwealth's adult basic education and workforce development systems, career centers and industry stakeholders to change the way education and skills training are delivered and to prepare dislocated and under-skilled workers for the emerging, knowledge-based economy. As part of the initiative, Quinsigamond Community College supports students along efficient career pathways by helping them attain degrees, certificates and industry recognized credentials through accelerated programs linked closely to industry need. The statewide initiative is supported by a \$20 million, three-year grant from the United States Department of Labor, Employment & Training Administration TAACCCT. Grant Agreement #TC-22505-11-60-A-25.