



2012 INTRODUCTORY COURSES



PHLEBOTOMY (47-513-401)

June 2-July 10, 2012

\$146.15 (plus book)

Phlebotomists collect blood from patients to be delivered to the clinical laboratory where a technician/

technologist performs tests on the sample. During this 40-hour course you will learn and become skilled at drawing blood. With additional preparation, you may qualify to take a written exam and become a certified Phlebotomist. After completion of this course you may choose to apply for acceptance in the Medical Laboratory Technician program offered at Southwest Tech or work as a phlebotomist. A certificate will be offered upon successful completion of the course.

NURSING ASSISTANT (30-543-300-0080)

June 1-July 15, 2012 / \$430.74 (plus book)

Online Course

This online course prepares you for employment as an entry-level nursing assistant in a health care facility or home health agency. You will perform selected nursing tasks under the supervision of a licensed nurse and practice basic nursing tasks in a laboratory setting and perform basic personal care skills as they care for assigned clients during the nursing home clinical component. The program is certified by the Wisconsin Department of Health and Family Services. You will be eligible to take the National Nurse Aide Assessment Program Exam upon completion, which includes both a written and skills exam. It is necessary to pass both portions to be included on the Wisconsin Nurse Aide Registry.



BIRTH DOULA LABOR SUPPORT (47-510-480)

May 21-24, 2012/ \$112.89 (plus books)

Birth doulas are labor support professionals who stay with the mother continuously from the beginning of labor until several hours after the baby is born. Doulas support the father in his



chosen role and complement his involvement. In this 30-hour course, you will develop basic emotional, physical, and informational skills in order to increase their effectiveness as a labor support person. The course will cover basic childbirth education

information, the responsibilities of the birth doula, emotional support skills and physical comfort measures, getting along with physicians and nurses, topics to cover during prenatal visits, handling challenging labors, and strategies for developing a business. This workshop is one step towards DONA International Birth Doula Certification.

HEALTHCARE CONSUMER SKILLS (47-501-404-0001)

June 5-July 3, 2012 / \$120.90 (plus book)

During this 40-hour course, you will learn the tools needed to effectively give courteous and efficient customer service to the healthcare consumer. While customer service is a basic concept that spans many different occupations, dealing with customers (patients) when they are ill and sometimes in vulnerable situations, is a unique concept in itself requiring innovative skills. This is an excellent place to start in the medical field as it streamlines both clinical and administrative components.



If you need an accommodation to visit our campus, please call 608-822-2631 or email accom@swtc.edu.

Bridge2Healthcare Project Funded Through a Department of Labor Grant

REGISTER ONLINE!

**Visit www.swtc.edu
Click on 'Community Education'
Select your courses of interest
listed under 'Health'**

FOR MORE INFORMATION

**Contact Patti Obma,
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