## JobTrakPA Career Coach Evaluation

Q18: Do you have any comments about your interactions with the Career Coach or other JobTrakPA staff? (if you wish to include your name on the survey, please do so here)

Answer Options	Response Count
	197
answered question	197
skipped question	241

Number	Response Date	Response Text
1	Jul 13, 2015 6:04 PM	Very helpful
2	Jul 13, 2015 12:39 PM	no
3	·	Overall - very bad support
4	· ·	Keep up the good work.
5	Jul 12, 2015 9:44 PM	it was very helpful. My name is Joanne Davis
6	Jul 12, 2015 7:35 PM	none
7	Jul 12, 2015 5:50 PM	Christie Daccardi
		The problem is after completing a course on Wastewater Treatment I was physically unable to
8		
9	Jul 12, 2015 2:59 AM	haven't had contact w/ career coach or JobTrakPA staff
10	Jul 11, 2015 2:49 PM	It was a great experience and everyone did what they were supposed to do to help us achieve our desired career.
11	Jul 11, 2015 10:54 AM	I would like to thank everyone's particapation in helping and for bringing conclusion for myself in adjusting to the new methods of career placement.
		Rose Kurtz was very helpful and supportive.
12	•	
13	•	All amazing people that have helped me immensly
14	Jul 10, 2015 3:55 PM	Tara Fagiel and Denise Glick we're great!
15	Jul 10, 2015 12:31 PM	The new career coach that took over since I withdraw from the program has contacted me and been very nice. I would like to speak to her again if possible.
16 17		Not a comment on the staff; just frustrated with the fact that one must have 3 years experience reinventing the wheel to apply a science degree inside of the city of Philadelphia toward a median livelihood of which that is contingent upon cronyism & nepotism. Oh, well except for the lauded Drexel University [sic].  Carol Barnaby
. ,	5di 10, 2010 12.02 / W	Dennis Rohaly helped me with my job search, going through my resume, he was and is a
18	Jul 9, 2015 11:30 PM	
		my name is jimmy Martinez and the bucks county college program that I attended was the industrial maintenance program but the college staff don't know how to run the program so I end up stopping and got back some money from the college for their mistake. the government
19	<del>-</del>	is funding programs that student are not completing at this college is a waist of money.
20	Jul 9, 2015 4:44 PM	This service is a joke!!!!!
21	I 0 2015 2:10 DM	I took this close because of the job placement program. I get absolutely no help in this gree
21 22		I took this class because of the job placement program. I got absolutely no help in this area. I appreciated the assistance
23	•	
23 24		
2 <del>4</del> 25		
26	•	I thought they were very helpful.
20 27		
28		They were nonexistent.
20	Jul 3, 20 13 2.00 AW	They were nonexistent.

29		I was talked into taking Machine Repair when the college didn't have any running equipment to work on, everything was broken so you didn't have any example of how the machine should run. When it came to working on actual equipment the college didn't have it.
00	IVI 0 0045 40:00 AM	Margaret and Rosemarie from Job TrakPA, Delaware County Community College, were instrumental in helping Cohort 7 group in positively achieving our goals in helping one another in trying to find a job. We all worked together and tried and help each other out at a bad time in our lives. Peg and Rose, gave us the confidence and tools we needed to compete in
30	Jul 9, 2015 12:36 AM	today's job market.
31	Jul 8, 2015 11:53 PM	Northampton Community College does not offer any usable training, you have to already have the experience before you get there, if you don't they just give you a certificate, anyway, and shove you out the door, they are only interested in getting you to fork over cash for a second year so you can get an associates degree, the training certificate is worthless. And if you criticize them, they tell you to go away and not come back
32		I was very dissatisfied with the whole program. The stuff you needed to get a job was not taught. People would ask question when she did show up and never got a answer. We had to find our own place for job shadowing because the one place the had backed out. Our teacher at the time busted her ass to find us places to go(she did that in a weeks time) The whole program was disorganized. I know that half the class was dissatisfied. There were a few people in the class that disrupted the class by beinging late and rude to the teachers. I wish we would have been taught more of the medical stuff than customer service stuff and computer programming. Then maybe we have found jobs in the medical field. Danette Koch
22	II O 201E 11:21 DM	My career coach was helpful and made herself available if you had any questions or
33	Jul 8, 2015 11:31 PM	Robin McCartney and I was very satisfied with all of the help and support from careerlink
34	Jul 8, 2015 11:19 PM	personnel and employees
0.5	1-10 004F 44-44 DM	No one has ever contact me from job track pa. the help that i have had from job track pa has
35 36	Jul 8, 2015 11:14 PM Jul 8, 2015 11:13 PM	My experience was great. Everyone was great. And helpful.
	331 S, <b>2</b> 010 11110 1 III	Excellent program and I hope to see it continue to be offered for others in the future. Course (PV Solar) and instructor (David Lamb) were exceptional.
37	Jul 8, 2015 10:49 PM	-Devin Walters
		The Careerlink staff in DCCC were very nice, but the staff in Chester are condescending. The Career coach and I after our initial interview played phone tag mostly. I have not
38		completed or graduated from the class yet. It hasn't begun yet.
39 40	Jul 8, 2015 9:45 PM Jul 8, 2015 9:24 PM	They are just collecting a paycheck. Sara
	,	There intentions were good, however the program did not succeed in placing students with
41	Jul 8, 2015 8:52 PM	good jobs.  Did not produce desired or anticipated results. Did not deliver any one on one job interviews.
42	May 19, 2015 2:52 PM	Edward Kaisinger
49	Mov 0, 2015 10:57 AM	Robert Caletta was instrumental in updating my resume for the new field in which I was
43 44	May 9, 2015 12:57 AM May 6, 2015 2:37 PM	
	· · · · · · · · · · · · · · · · · · ·	I have received several emails for job leads, but not direct contact with a career coach
45	Apr 26, 2015 10:23 PM	concerning the courses that I took for healthcare -
46	•	Course I took at MontCo was lacking
47	Apr 11, 2015 8:52 PM	Mr. Robert Martin was excellent and very helpful!  I signed up and sent in all info and never heard anything back from anyone. I dont even have
		contact information to even contact someone if i wanted to They have been no help to me at
48	Apr 8, 2015 2:36 PM	
49 50	Mar 30, 2015 6:52 PM Mar 30, 2015 6:02 PM	
50	IVIAI 30, 2013 0.02 PM	very neiprat

		no contact with anyone. no contact about continuing classes. Very disappointed after
51	•	previous hard work and no notification of continuing classes!
52	Mar 29, 2015 1:25 AM	Very resourceful and supportive.
		I don't understand the purpose of this program. I was told I had to enroll because of the major I
		chose (EHR). I sat down with a woman to do the enrollment process and then never heard from her again. Then a new person was given that position last semester. I seen her once.
		She came to my classroom, introduced herself before my class, and asked if I had any
		questions. Never seen or heard from her since. So, I ask, "What is the purpose of this
53	Mar 28, 2015 2:21 PM	
54	Mar 28, 2015 2:00 AM	They were helpful and had great people skills
55	Mar 27 2015 9:15 PM	Extremely happy I was able to participate in JobTrakPA. I owe a lot to my career coach. I ended up with a job climbing cell phone towers and owe it to the classes.
56	Mar 27, 2015 1:52 AM	
		People take courses to further their education,unfortunately career coaches don't do anything
57	Mar 26, 2015 10:40 PM	to help you turn your education into a successful career.
		It took the front office TWO months to return any of my phone calls in the beginning-then I paid
		my \$500.00 for the course-then I found out that not all of my fellow classmates \$500.
		payments were processed so some fellow students got their courses for FREE and said they cancelled their checks! I told the front office about this and then was treated like a common
		crimminal from the class mates the rest of the semester -the fellow students tried to get away
		with stealing-I will Never be a more whistle blower again-the front office was in charge of
58		treating everyone fairly, by cashing Everyones checksnot get me in trouble for trying to do the right thing. It was a poor & wasted and troubled experience.
59		Career coach was very helpful.
60	•	Everyone was well versed in their area of information. Tony Wallace Sr.
		I had the best experience with job training and information presented. I gained so much
04		confidence in myself and had an excellent support group in the RACC faculty. It was
61	Mar 25, 2015 12:13 AM	absolutely the most positive experience and I would recommend it to anyone.
		I was rushed into the program with High hopes of landing a job. From the beginning I was told that employers were looking for women, that was not so. When I finished I was told that there
		were only two employers that would consider women. I interviewed at United Envelope and I
		was told that I didn't have enough training and that NCC new they wanted more. The second
		company was offering an Internship of daily part time hours not doing what I was interested in and to far to travel on a daily basis for part time work.
		My name is Holly O'Brien and my picture was used to help promote women working in a
62	Mar 24, 2015 11:55 PM	skilled trade.
		The career coach did nothing for me. According to the other class mates she was very hard to
63		get a hold of and when you did get to talk to her, it would take days to get a answer about anything. This program didn't help me get a job.
64		They are helpful and sincere.
•		The program would be more beneficial to students if it was more organized, if the job coaches
		were more informed about the career process, ( we were informed about "Career Builder" as if
65	•	it was new website. It has been in existence for years now.
66		Both Peggy and Rose were very supportive and positive. They made intangible goals seem attainable and helped me stay focused.
67	•	With the help of the career coach I landed an awesome job with ppl
68	· · · · · · · · · · · · · · · · · · ·	Was a good experience. Thank you. Ken Skoff
69	Mar 24, 2015 12:41 AM	Good
70		I was promised job assistance from the JobTrak staff but once I graduated, they never returned my calls or emails. I also was not offered job placement as originally promised.
, 0	a. 21, 2010 12.10 AW	Excellent. He provided me someone to discuss if the career changes and classes I were
71	Mar 23, 2015 11:34 PM	
70		very poor, i would have been better off on my own.
72	war 23, 2013 11:13 PM	we were promised medical internships and JOB PLACEMENTS none happened

		The Energy Efficiency program at ENERGY COORDINATING AGENCY was a very useful
73	Mar 23 2015 9:53 PM	program and I think it should be reinstated through Community College of Philadelphia. Our country would be a better place if this program was reintroduced and expanded significantly.
73 74	Mar 23, 2015 9:36 PM	
		I had little to no help. There were posts on web sites but very little with regards to medical
75	Mar 23, 2015 9:04 PM	· · · · · · · · · · · · · · · · · · ·
76	Mar 23, 2015 8:38 PM	I was never informed about Job trak as far as being employed in my field it hasn't happened employment assistance was weak at best no im not satisfied Im still searching
77	Mar 23, 2015 8:37 PM	They have made it easy to do the course. They're very accessible even though I have graduated last year.
		jobtrakpa staff and career coach worked with me from beginning to end of the program very helpful Signed by,
78	Mar 23, 2015 7:40 PM	
		I like they still keep in contact.
79	Mar 23, 2015 7:30 PM	
80	Mar 23, 2015 6:33 PM	·
81	Mar 23, 2015 5:42 PM	
82	Mar 23, 2015 4:40 PM	The Jobtrak Program is one the greatest program that I was a part of and I wish there was more free education services that I could take.
		I have complained to the school, I have complained to Megan Barbano-Maxwell, I have complained to the Department of Labor, but no one seems to care that the NCC program is worthless and has , in effect, stolen my WIA allotment of funding. I had courses where nothing was taught by instructors who were clueless in how to teach. When I told them that I wasn't learning anything, I was told that was "too bad, that they had to continue the their prescobed pace, so I could get bak out into the job market, ASAP" But if there was no training, then what was the point of how soon I "got back into" the labor market?
02	Mar 22 2015 4:12 DM	Joe Gill contact me at:
83	Mar 23, 2015 4:13 PM	
		Was told by classmates that job search assistance was not relevant to field of study. For example, they were provided jobs for general building maintenance while their schooling was
84	Mar 23, 2015 4:11 PM	
	20, 2010 11111	

billing course in place already, fail to train a group of well educated, long term employed, mature adults, with new necessary job "qualifying" skills?

We spend so much time on theory of EHR and excess time on learning computer skills, even if you already had them, it was disappointing. I surely could have tested out of the computer class, since we went at a primary pace for the unskilled students. It would have been better to split the student by ability. The computer course was required whether you could do it or not, and so the weeks we spent doing that were also weeks not learning coding or billing.

I am very disappointed that the main importation information, BILLING AND CODING was smashed into a few weeks with 8 hour days. This cram was not helpful and did not guarantee readiness for the 7 hour test for certification. it consisted of teachers reading power point slides to the class, and at a 8 hours a day, not a great for learning. We as a class did study groups and played games and made flash cards on our own, if it was not for the comradery of the class the whole six months would be a total regret. I arranged many of those study groups to help us learn the material, but it was not enough time and we were consumed with long days of dull education.

We spent 6 months in the program and a only a few weeks on the actual coding. I signed on because I was promised I could get a good job making 50k or more a year. In reality there was very little on the job, real world training, and no internships, or externships, or company partnerships, to filter graduating students into. I am currently working at a Mental Health Facility in transportation, driving vans, and making the schedules for \$14.00 an hour full time.

I would have been better off taking an actual credited course that would mean something to an employer. I feel the 20 million dollar grant awarded to BCCC was used to benefit BCCC more than the students, and not for lack of passion, but for lack of leadership, The organization let the instructors determine the schedules, and disregarded the cost to students to get to and from the college for half days 5 days a week for a month or more instead of longer steady days to get the work done and finished. The constantly changing schedule (days varied) interfered with part time, very necessary, jobs,for people who were barely surviving. The class schedule was so varied in the six month plan that it was impossible to keep a part time job for some students. They should have had a regular schedule with coding and billing all along, and then have afternoon sessions for those students needing computer skills, or resume

The staff at ccac is wonderful, they were always there for me, and did everything they could to

The administrative end was very poor. They gave us minimal support to the point where I would never sign up for another with that administrative management staff. When they did

	and then have afternoon sessions for those students needing computer skills, or resume
Mar 23, 2015 3:56 PM	skills, or interview skills.
Mar 23, 2015 3:41 PM	Very helpful
Mar 23, 2015 3:28 PM	The whole program was pointless because in the end I did everything on my own, and only met with my career coach twice.
Mar 23, 2015 3:19 PM	I have not been in contact with Susan, and I found my job outside of what I was trained for. This course did not help me.
	I need to initiate contact and find employment
Mar 23, 2015 3:08 PM	Judy Dooley 2673829143
Mar 23, 2015 3:07 PM	no
Mar 23, 2015 2:57 PM	I don't feel that my comments on the program itself (and my lack of preparation to work in the field I studied) was taken seriously.
Mar 23, 2015 2:29 PM	The most important thing is can emphasize is the simple fact that I received and accepted a job offer from the exact company I was interested in working for. This occurred after several aborted attempts on my part to garner employment. I firmly believe the program was pivotal in ensconcing me in the industry I currently work in. (David J Struba)
•	Perhaps if I had a Career Coach I maybe in a job by now? ONE of the main reasons I went to a Career Training Program was to be coached & assisted in the job market. Rosalind Seyler A very good program. I hope it continues
	Mar 23, 2015 3:41 PM  Mar 23, 2015 3:28 PM  Mar 23, 2015 3:19 PM  Mar 23, 2015 3:11 PM  Mar 23, 2015 3:07 PM  Mar 23, 2015 2:57 PM  Mar 23, 2015 2:29 PM  Mar 23, 2015 2:11 PM

Mar 23, 2015 1:40 PM My career coach Tara Faigle was excellent. She was very supportive and helpful.

Mar 23, 2015 1:44 PM address any special circumstances. Jeff Cella

Mar 23, 2015 1:43 PM interact, they were just going through the motions.

96

97 98

99 100	Oct 8, 2014 12:42 AM	
101	Oct 5, 2014 2:41 PM	Received a lot of assistance with my job search, creating my resume.
100	Con 20, 2014 9:22 AM	The career coaches Margaret Schils, and Rosemarie Kurtz were very personable and fair with the entire class. They set expectations of professionalism and prepared/refreshed the class on professional accountability and work ethics. Any time one of us needed specific direction both career coaches were available to meet one on one. They were also very good about making the general class aware of details we might not have considered in our individual job searches. They are still in touch with me now and I can honestly say that I have a career
102 103	• •	coach helping me gain employment to suit me personally.  My experience was great and I'm happy to be a graduate of the DPRC program.
103	Sep 25, 2014 12:48 AM Sep 25, 2014 2:59 PM	
105	•	The career coaches were very supportive and we're an integral part of the program.
	00p 20; 2011 11102 7 mil	The career coaches were very enthusiastic and support. Also, they were super organized. I
106	Sep 24, 2014 2:27 AM	enjoyed working with them and wish the support were ongoing for more than just the 30 days
107		I am very grateful for the opportunities provided.
		The Job Trak Program was wonderful the staff was very helpful and the job Coach was too.
		They did all that they could to help you get the training you needed and get employment in
108	Sep 23, 2014 11:50 PM	your new job field.
109	Sep 23. 2014 11:39 PM	Robert Colletta did a great job assisting me with developing a solid resume/cover letter. Virginia Coleman was amazing! She was there for me every step along the way! I called her many times "freaking out" about my progress and every single time she followed up quickly and eased my mind!! She was part of the reason I was so successful!
		It was an excellent overall experience for me. I am still currently looking for employment but
110	Sep 23, 2014 10:02 PM	my job coach gives me the support I need.
	,	I was very disappointed when the director of the program resigned during my training at LCCC
		in the spring of 2013. The remaining administrative staff seemed to be ill-prepared to take over his duties. This week I attempted to re-establish contact with the JobTrak office at
111	Aug 22, 2014 5:52 PM	LCCC. I am currently seeking employment.
440		Both were kind, supportive, positive, while being realistic. Extremely helpful to those of us
112 113	Jul 20, 2014 6:35 PM	I didn't use JobTrakPA
113	Jul 10, 2014 5.20 PW	School business should not be discussed while students are in the process of learning
114	Jul 11, 2014 4:05 AM	something new because it takes away from the time alloted for class
	·	My name is Matthew Andreassi. When I recently lost my job, I was very grateful for the
		assistance Karen Zapp provided. She has continued to contact me about available job opportunities after the class I took. I had eventually found a job, but I still consider myself
115	Jul 10, 2014 10:42 PM	
		There should be legal action taken against the NCC Jobtrak program, for taking money under
		false pretenses since they misrepresented the program and provided ZERO usable training
		My name is Joe Gill and you can contact me if you want further information. I have already
116	Jul 10 2014 9:23 PM	turned in a ten page complaint concerning the NCC program to my case manager at CareerLink, but have been unable to get a hearing with the Workforce Investment Board
110	Vai 10, 2017 0.20 F W	
		I was very dissatisfied with the course and feel that I wasted my money. I filled out a survey at the end of class stating my concerns, and have heard nothing about it at all. \$1400 is a lot of money to me. I really thought I was going to have a new career, that this course was going to "save" me from low paying jobs. It was the last bit of manay I had. I am back to square one
117	May 31, 2014 2:12 PM	"save" me from low paying jobs. It was the last bit of money I had. I am back to square one now, but down \$1400. Did no one look at my survey??
,	may 01, 2017 2.12 1 W	,

118 119 120 121 122 123 124 125 126 127	Apr 11, 2014 9:47 PM Apr 9, 2014 11:22 PM Apr 9, 2014 7:22 PM Apr 9, 2014 6:40 PM Apr 9, 2014 6:30 AM Apr 8, 2014 9:54 PM Apr 8, 2014 12:49 PM Apr 7, 2014 7:22 PM Apr 7, 2014 5:11 PM	Great ladies who really care about everyone suceeding.  no comments job developer, worked very hard to provide services and the others just did the job No Not as helpful as would have liked Both Angela Smart and Angela Hollis plus several others were excellent coaches. I was always provided great feedback.
127	• /	
128 129		Very motivated and helpful. Willing to go the extra mile to get you training and employment Good course with good teachers
130	· ·	I believe that, for one person, she is overwhelmed with responsibilities in too many directions. She seemed more interested with the ones who had prior experience, certifications, or higher education. Those who might be easier for job placement.  She seemed too busynot wanting to be slowed down by those of us needing more involved coachingeventually handing us off to outside job search help.
131		overall disappointing. to say the least. healthare curriculum was not realistic for us to actually secrure positions. i,e., coding positions posted in classifieds require anatomy and physiology and we took 6 weeks in micro soft class that could have and should have been utilized in those areasthe minimum requirements looked for nurse degrees. understandably soif coding is not done properly, the provider would be leaving money on the table or if over coding and not caught as a mistake, the provider would be fined for fraudoverall a waste of my time. as for EHR certificationno connections given to us at the beginning of our taking the coursethere was to be a job developerthat position NEVER was filled till months after i graduatedTOTALLY UNACCEPTABLE.
		Angela Smart from MCCC provided excellent help with my resume and during the classes for interview techniques. What she taught in class was exactly what I was asked in my job interview and I was ready for any questions the interviewer had. She also emailed job leads
132 133	Apr 4, 2014 5:25 AM Apr 4, 2014 2:57 AM	
	• •	My Career Coach gave me a lot of information on my career choice and put me in touch with the necessary people to make my job search easier.
134	• •	classes need to be more hands on not all text book. they had gotten a cnc machine in but never got to use it, I hope the next class got to use it they said we could come see it when it
135	Apr 3, 2014 9:23 PM	was up and running never heard anything about it.  SO FAR the program is great! As I said I am only part way through.
136	Apr 3, 2014 6:50 PM	Brittany Toft
137	Apr 3, 2014 12:31 PM	The program was not very helpful other than providing financial assistance for some certifications.
138		My career coach gave me so much help. I really appreciated all of it.
139	Apr 3, 2014 4:01 AM	no My Career Coach was fine. The training at HACC was worthless and a tremendous waste of
140	Apr 3, 2014 1:48 AM	
141	Apr 3, 2014 12:46 AM	none
142	- · · · · · · · · · · · · · · · · · · ·	Peggy real works with you to help you with your career goals
143	Apr 2, 2014 10:57 PM	none

		My relationship with my career coach was fine. She did tell me about her heavy workload. She didn't have
144	Apr 2, 2014 10:14 PM	any input as far as I could tell in the actual implementation of the course.
145 146 147	- · · · · · · · · · · · · · · · · · · ·	They have to help with job experience along with the certification. Possibly an apprenticeship. Ms. Beck and everyone that worked with her were a great help in my job search. na
140	Amr 2, 2014 0:12 DM	I felt they were very unprepared and unorganized.  They were disruptive to the class due to lack of proper planning.
148	Apr 2, 2014 8:13 PM	They were disruptive to the class due to tack of proper planning.
		The program was a complete joke. We were not taught the material that we needed to learn. We showed up everyday and sat there and read our text books silently like a study hall. I could have done this at home. If the career coaches would have been concerned enough about us they could have figured it out but they didn't. I have not had the courage to enter this career due to the fact that I did not learn enough to feel confident about taking a job in this field. HACC nor my career coach did nothing to help with job placement. This was promised to me upon entering the program as well as an internship that did not happen.
149	Apr 2, 2014 8:03 PM	
150	Apr 2, 2014 7:58 PM	They were all very helpful and concerned
151	Apr 2, 2014 7:57 PM	this program was the worst experience ever and now because I did not complete the program they're threatening to send me to collections which hurts my credit which prevents me from getting stuff like getting a house the program was not organized the cat coaching and the staff did not know about the program they lied they told us it was going to be hands-on but there was no hands on I thought these programs were supposed to help Pennsylvania residents not hurt them if you wish to contact me my phone number is 484 213 5033
152	Apr 2, 2014 7:52 PM	N/A
153	Apr 2, 2014 7:40 PM	It exceeded my expectations.
		Did an excellent job. Always followed up and sent e-mails about job trends and opportunities
154	Jan 16, 2014 2:00 PM	related to training programs at DCCC. Very helpful and accommodating staff.
155	Jan 12, 2014 10:06 PM	The Coach and Staff of JobTrak gave me encouragement and have become a confident resource toward reaching my personal and professional goals.
		I still will like to take a class in Microsoft Certification (MCSA: Windows Server 2012 training) and take the Exam this year 2014. Hope you could make it happen. It will go a long way to help me reinvent myself. Please contact me at delbertwhall@gmail.com if you could help.
156 157	Jan 7, 2014 3:30 PM	
157 158		I really appreciated the free class.  Thank you very much for all your help
	·	I am still trying to e-mail my resume and would like to take another course if possible. other
159	Jan 3, 2014 2:12 PM	wise I would advise people to sign up for this program. joanne davis.
160	Jan 2, 2014 11:55 PM	I extend many thanks to the team at DCCC for the CNC training. I just got a job at Boninfante as a CNC machine operator. Joseph S. Grant, Wonderful program.
161	Jan 2, 2014 9:48 PM	
162		The program was horrible
163	Nov 18, 2013 12:50 AM	job developer is amazing shes really great and on the ball
164	Nov 17, 2013 11:44 PM	It would have been nice for the career coaches to have contacts with medical billing personnel. I think the medical billing and coding teachers had a better understanding of the job market than the career coaches. It might have been nice if they had worked together to understand the job market. One of the teachers remarked that they never knew anyone who got a job in Medical coding right out of school. Only billing jobs. I don't think the JobTrakPA staff even knew that.
165		Very Professional and well versed in their roles
166	Nov 15, 2013 7:36 PM	An excellent experience. Very pleased with the services provided. Frances bass
100	10, 2010 7.001 10	· · · · · · · <del>· ·</del>

167	Nov 15, 2013 5:19 PM	I really appreciate how they've assisted me with everything. Keep up the good work. Todd Abney.
168	Nov 15, 2013 5:04 PM	no ,she was very good and nicemy name is Goran Trivic.Thank you for opportunity,i loved my solar pv and solar thermal installer course.
169 170 171	· · · · · · · · · · · · · · · · · · ·	The job developer was very helpful in the area of resume writing and interview techniques. It would have been more helpful if there were more local facilities given as possible job contacts. Over all the experience at MCCC was a total failure. They are refunding our money. n/a
	,	I have been pleased with all the staff and support
		they have given me.
172	Nov 7, 2013 10:15 PM	, ,
173	Nov 7, 2013 6:09 PM	
174	Nov 7, 2013 4:59 PM	All of the staff i've been in contact with i feel has been doing a good job, although somewhat overwhelmed at times. Seems like i came into this program at the very beginning before things were really set to go, as they were still setting up the Green Jobs Academy in Bristol, Pa. I have recommended this to other's that are unemployed, & underemployed as a means to update or learn new job skills.
		The current Career Coach is unfamiliar with the program and did not provide any useful
175	Nov 7, 2013 4:46 PM	
176	•	I do not feel they make it their priority to assist people in getting jobs.
177	Nov 6, 2013 2:43 PM	No
178		The school claimed that they would help you find an internship and assistance in finding a job. I received no help. Istill haven't found an internship or a job. My money would have been better spent elsewhere. I believe my coach was Denise Glick, other than sending e-mails of jobs from Craigs List once or twice I never got any support even though I passed my exam and received my C.P.C.
		The whole course was a JOKE. The college received their grant money handed out books and
179	Nov 6, 2013 12:33 AM	pretty much said Good Luck. Class instruction was a waste of time. What was supposed to be a great opportunity turned out to be a waste of time. Two students passed this course out of 19 not good odds. Very disappointing.
	·	I had no idea I was working with a job track pa staff. We had two "coaches" as one was
180		promoted. I got a job on my own, not in the field.
181		My experience was very positive
182	•	They were unresponsive to e mail or phone
183	Sep 5, 2013 1:14 PM	Peggy Hoffman
		I believe all the staff was terrific and did an excellent job on the roustabout course. I was looking for a course into getting my associates degree that may have to do with the oil and gas.
		Thank you,
184	Sep 4, 2013 7:37 PM	
185	Sep 1, 2013 11:33 AM	none
		Did not help us find employment other than to direct us to listings which we already had access to on local hospital job sites, etc.
186 187	Aug 28, 2013 6:22 PM Aug 27, 2013 10:12 PM	I feel the TAACT program for EMR and outpatient coding was inadequate to prepare us for obtaining employment as it was just a small part of what employers are looking for and EVERY SINGLE EMPLOYER I APPLIED TO WANTED 1-2 YRS EXPERIENCE. If this program was created to fill a need for positions in the health care field, AS REQUESTED BY LOCAL HEALTH CARE PROVIDERS, where are those providers now that we have completed the course, passed the exams, etc. The only person I know who obtained a job at a hospital was because she had friends who work there. Who are they?
		My only interaction with Denise Glick was a group class meeting once or twice and then she
		sent out emails for jobs, most we did not qualify for and they are ones she just found on the
188	Aug 23, 2013 11:02 AM	internet.

189	Aug 23 2013 1:07 AM	I thought it was a very good informative class and the instructor Meg was awesome. I do wish there were more help afterwards with follow ups and with job placement. I found my own I am at Mitsubishi as a temp been 6 months and start Sept 8th at msa!
100	7 kg 20, 2010 1.07 7 km	
		The Career Coach and other JobTrakPA staff were very friendly. I was lead to believe that the training was for high priority positions in the manufacturing businesses in the Lehigh Valley. I am still looking and applying for jobs. To help with job suggestions I feel that the JobTrakPA staff should spend more time knowing what classes the students are taking and this would help with job placement instead of sending suggestions for employment for positions that I'm not qualified for. I feel that NCC was not prepared for this program at the time of my enrollment. The equipment / machines did not work and haven't worked in years. These classes were more of book study then hands on which could have been more helpfull in
190	Aug 22, 2013 10:14 PM	learning more of the job requirements.
191	Aug 22, 2013 6:13 PM	
192	Aug 21, 2013 7:58 PM	No
193	Aug 21, 2013 5:46 PM	Not at this time.
194	Aug 21, 2013 5:32 PM	Jon struba, the main goal was to get a job i. The industry i choose and i believe this program achieved that for me
195	Aug 21, 2013 5:10 PM	we never got interviews thru the career coach no help she never contact employers for graduating students my name is Judy dooley 267-382-9143
		It has been a rewarding and pleasant experience getting to know Jerry and applying his expertise to my career endeavors. Thanks for all the help and support from one of your
196		extremely satisfied students, Tim Bish.
197	Aug 21, 2013 4:57 PM	very good

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