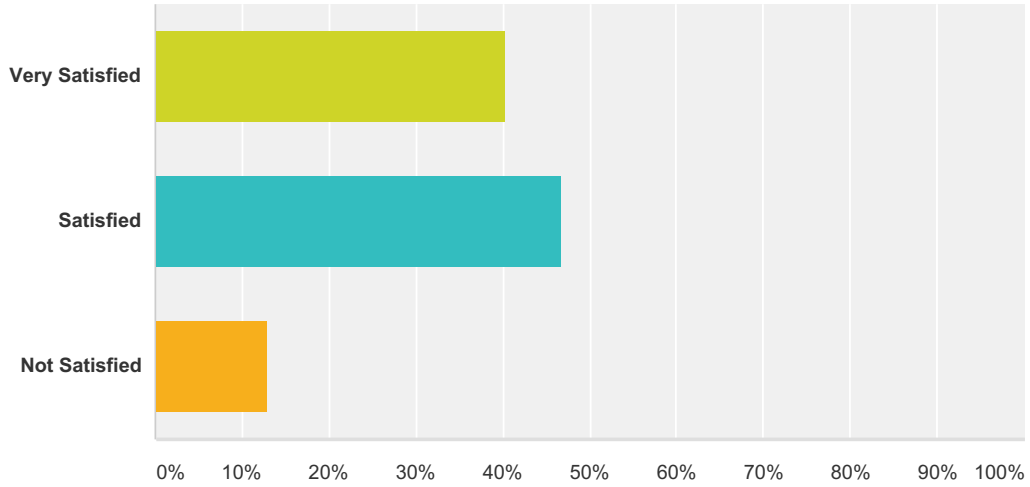


Q1 How satisfied were you with the ease of completing the JobTrakPA paperwork during your first contact with the Career Coach?

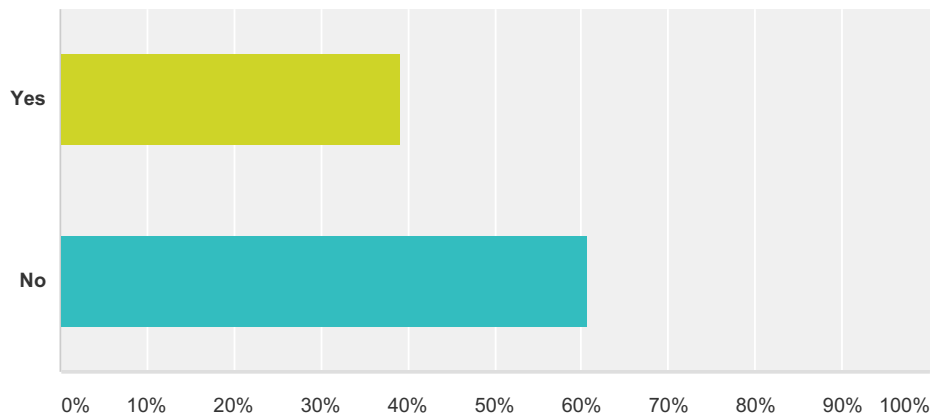
Answered: 434 Skipped: 4



Answer Choices	Responses
Very Satisfied	40.32% 175
Satisfied	46.77% 203
Not Satisfied	12.90% 56
Total	434

Q2 Did you use the JobTrakPA website to complete your paperwork?

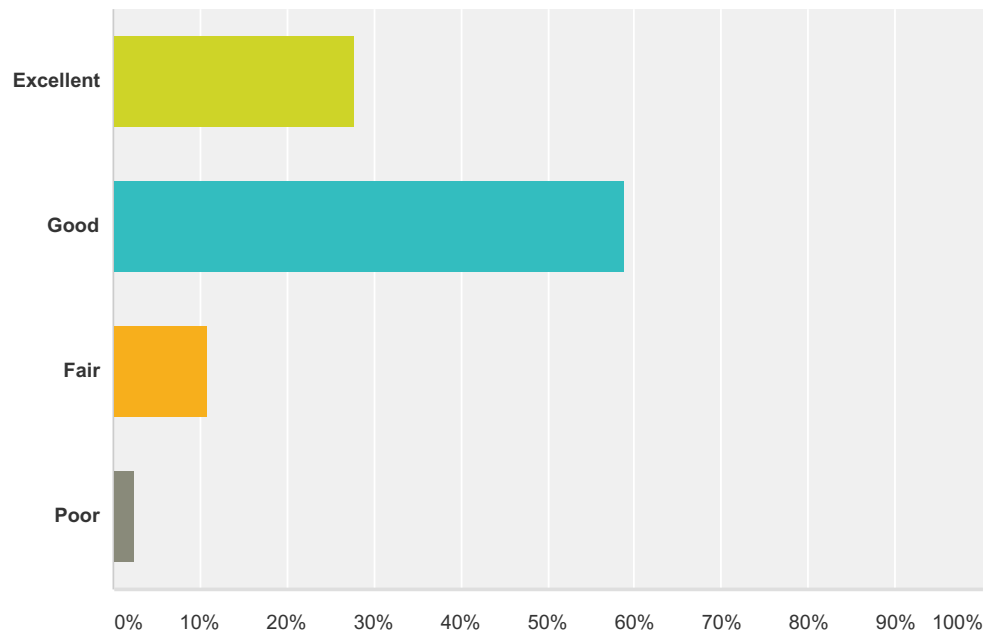
Answered: 434 Skipped: 4



Answer Choices	Responses
Yes	39.17% 170
No	60.83% 264
Total	434

Q3 Please rate your experience using the website to complete your paperwork.

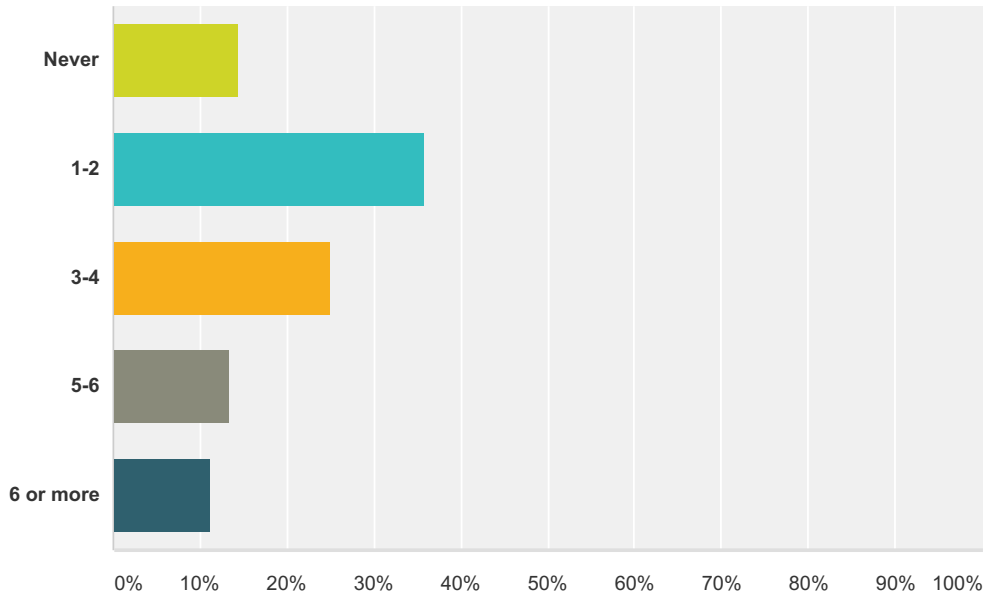
Answered: 158 Skipped: 280



Answer Choices	Responses	
Excellent	27.85%	44
Good	58.86%	93
Fair	10.76%	17
Poor	2.53%	4
Total		158

Q4 About how many times did you meet with the Career Coach while your were enrolled in training/classes? (A meeting can occur in-person or via phone)

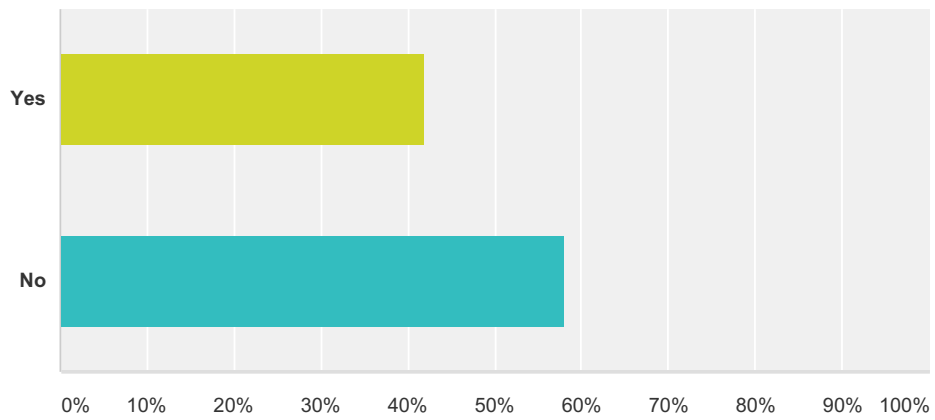
Answered: 418 Skipped: 20



Answer Choices	Responses	Count
Never	14.35%	60
1-2	35.89%	150
3-4	25.12%	105
5-6	13.40%	56
6 or more	11.24%	47
Total		418

Q5 Did you discuss academic advising with the Career Coach?

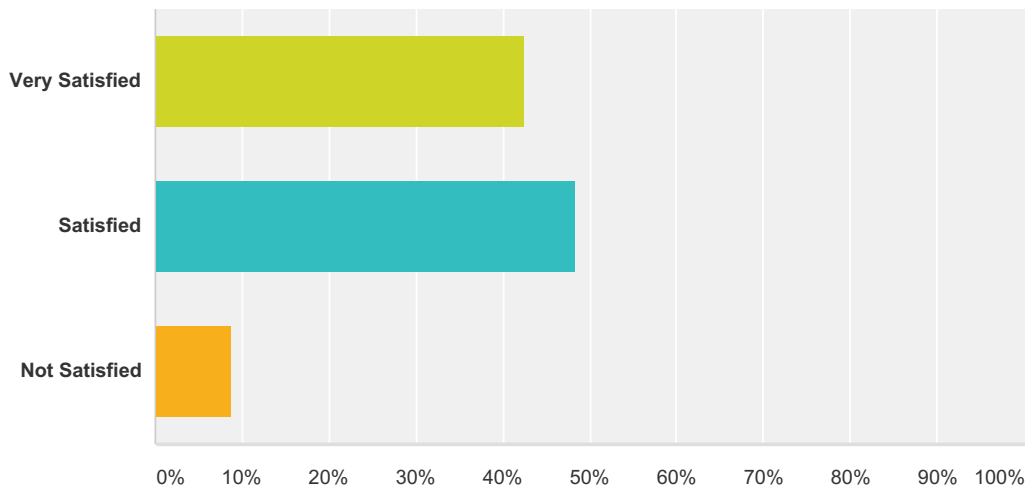
Answered: 415 Skipped: 23



Answer Choices	Responses
Yes	41.93% 174
No	58.07% 241
Total	415

Q6 How satisfied were you with the results of the discussion on academic advising?

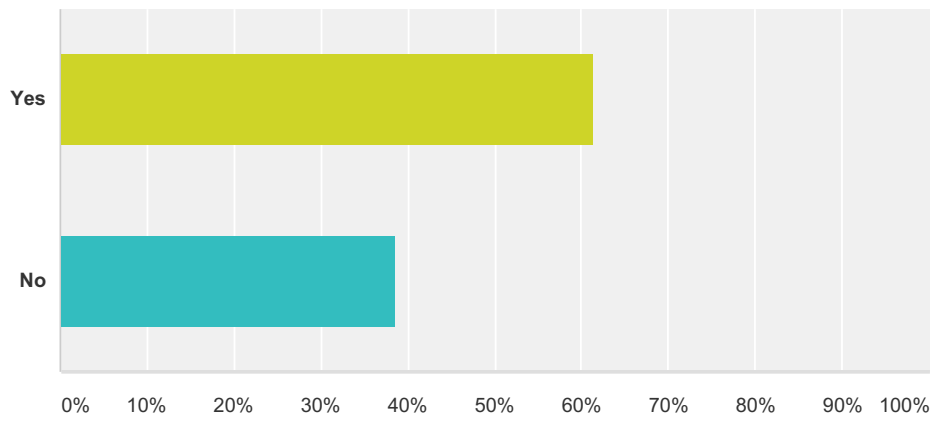
Answered: 171 Skipped: 267



Answer Choices	Responses
Very Satisfied	42.69% 73
Satisfied	48.54% 83
Not Satisfied	8.77% 15
Total	171

Q7 Did you discuss career exploration with the Career Coach?

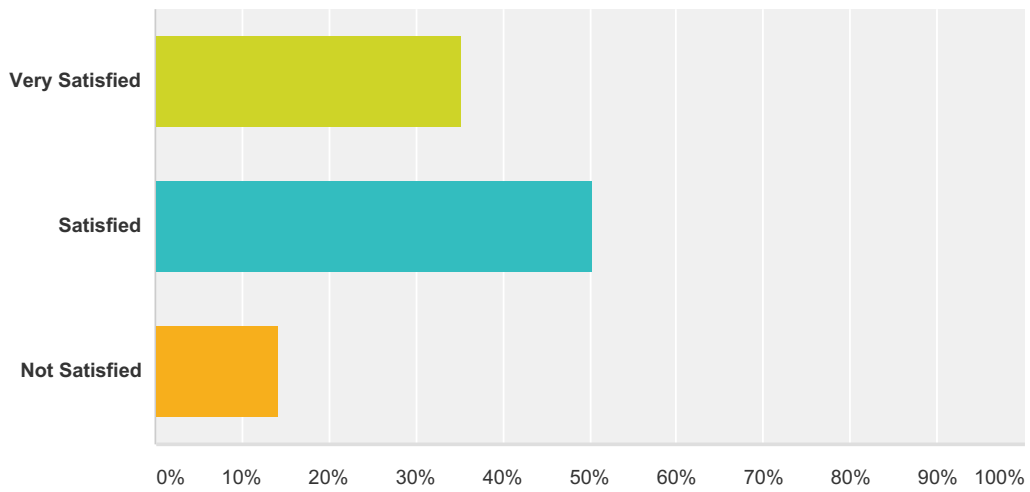
Answered: 409 Skipped: 29



Answer Choices	Responses
Yes	61.37% 251
No	38.63% 158
Total	409

Q8 How satisfied were you with the results of the discussion on career exploration?

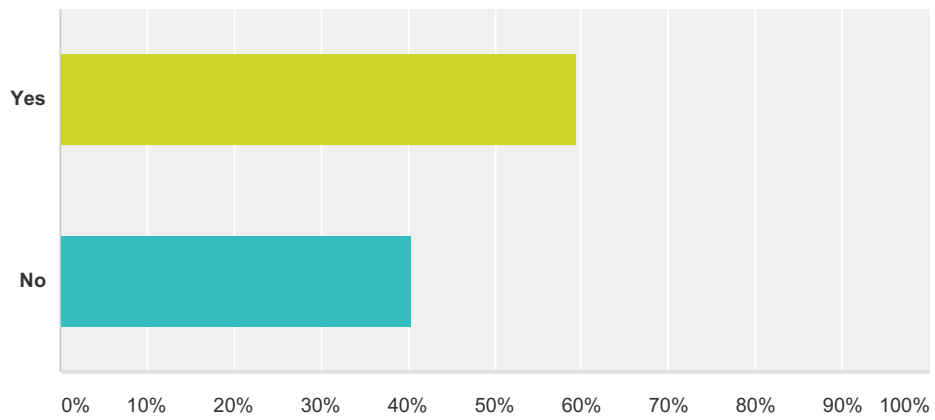
Answered: 252 Skipped: 186



Answer Choices	Responses
Very Satisfied	35.32% 89
Satisfied	50.40% 127
Not Satisfied	14.29% 36
Total	252

Q9 Did you discuss job readiness with the Career Coach?

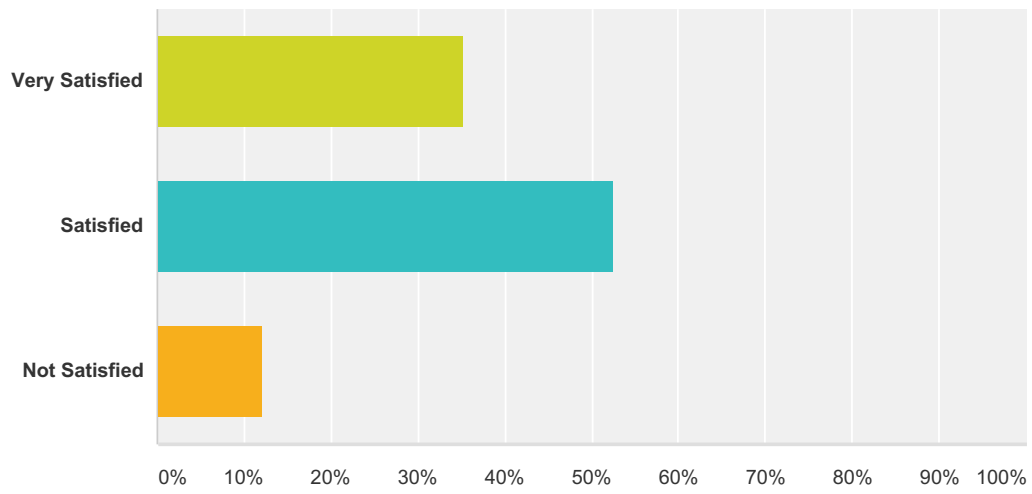
Answered: 407 Skipped: 31



Answer Choices	Responses
Yes	59.46% 242
No	40.54% 165
Total	407

Q10 How satisfied were you with the results of the discussion on job readiness?

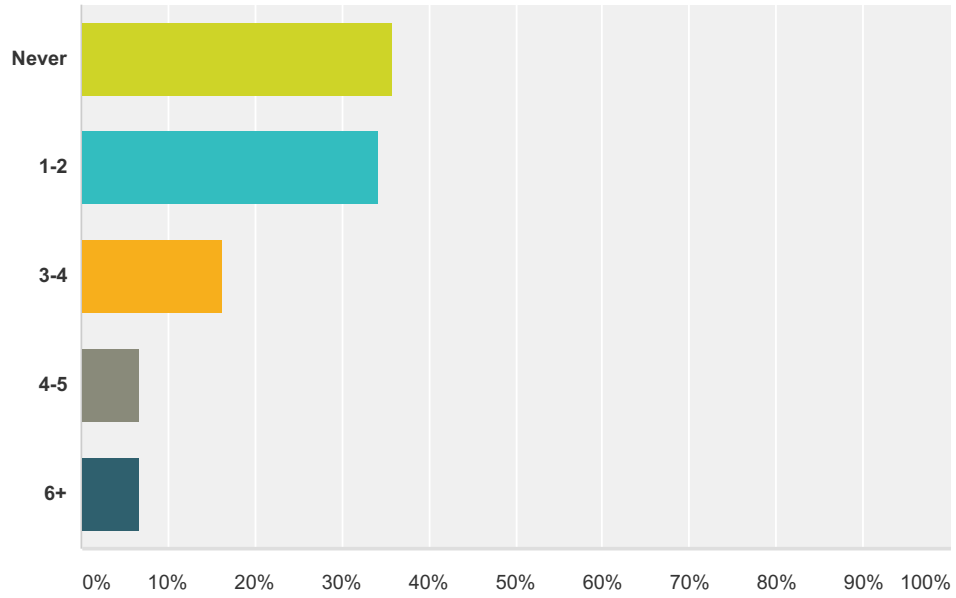
Answered: 241 Skipped: 197



Answer Choices	Responses
Very Satisfied	35.27% 85
Satisfied	52.70% 127
Not Satisfied	12.03% 29
Total	241

Q11 Since completion/graduation, how often have you been in contact with the Career Coach?

Answered: 403 Skipped: 35



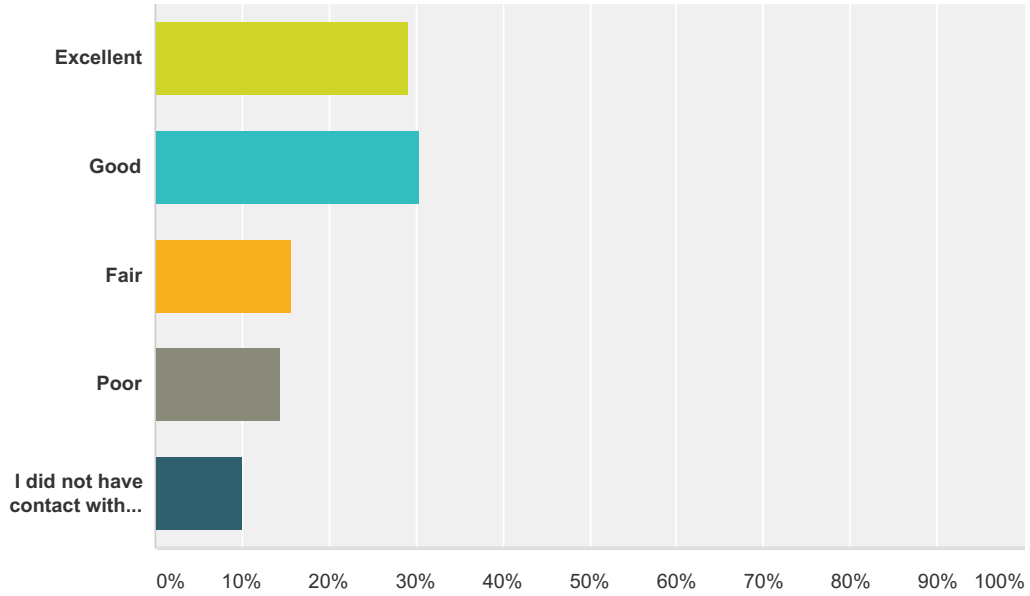
Answer Choices	Responses	
Never	35.98%	145
1-2	34.24%	138
3-4	16.38%	66
4-5	6.70%	27
6+	6.70%	27
Total		403

Q12 What services has the Career Coach provided to you? (for example, resume assistance, interview preparation, job searching, personal support, connection to community resources, training information, etc.)

Answered: 311 Skipped: 127

**Q13 Overall, how would you rate the support provided by the Career Coach?
Please consider any contact from your initial interest to training completion.**

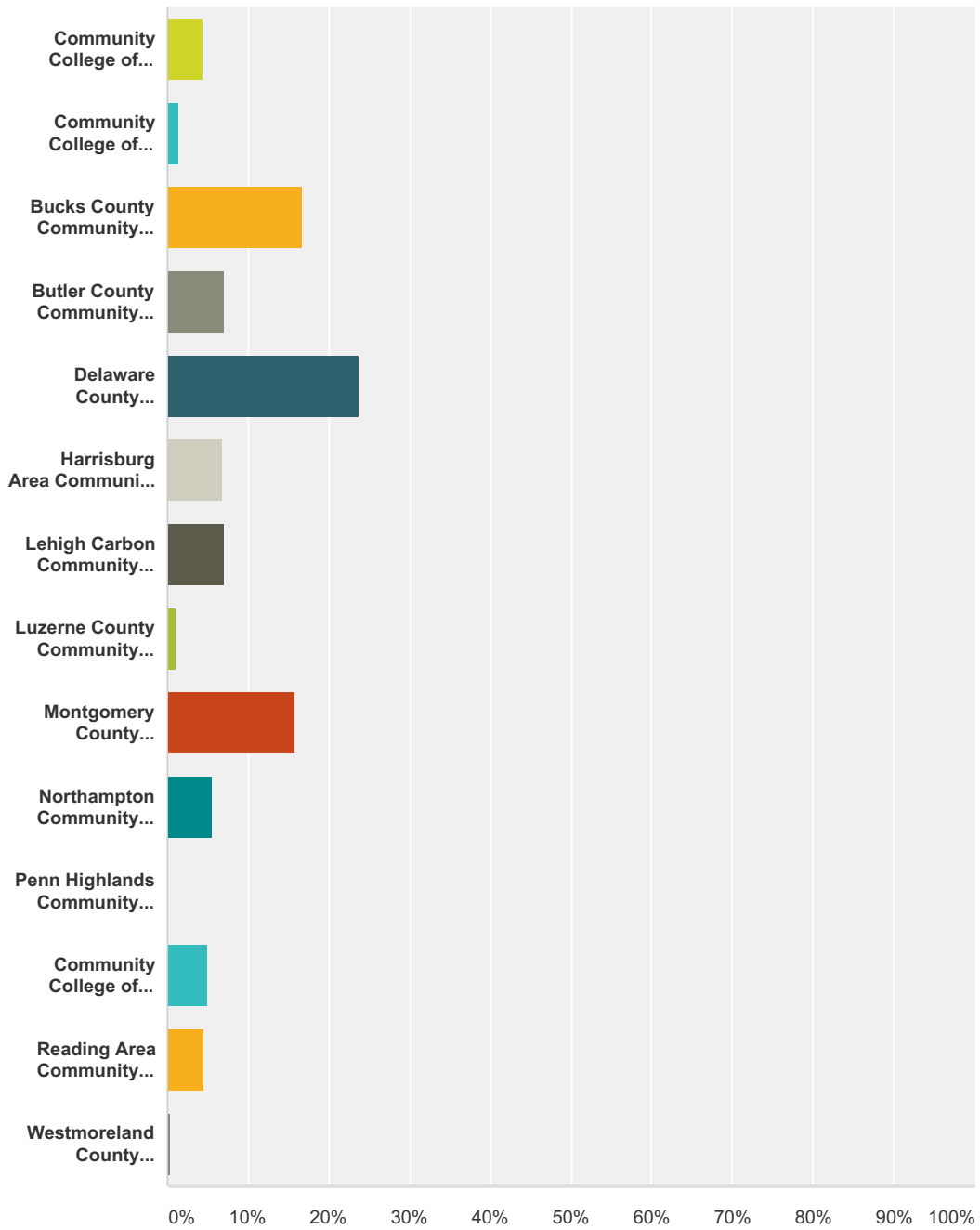
Answered: 396 Skipped: 42



Answer Choices	Responses
Excellent	29.29% 116
Good	30.56% 121
Fair	15.66% 62
Poor	14.39% 57
I did not have contact with a Career Coach	10.10% 40
Total	396

Q14 What college did you attend?

Answered: 396 Skipped: 42

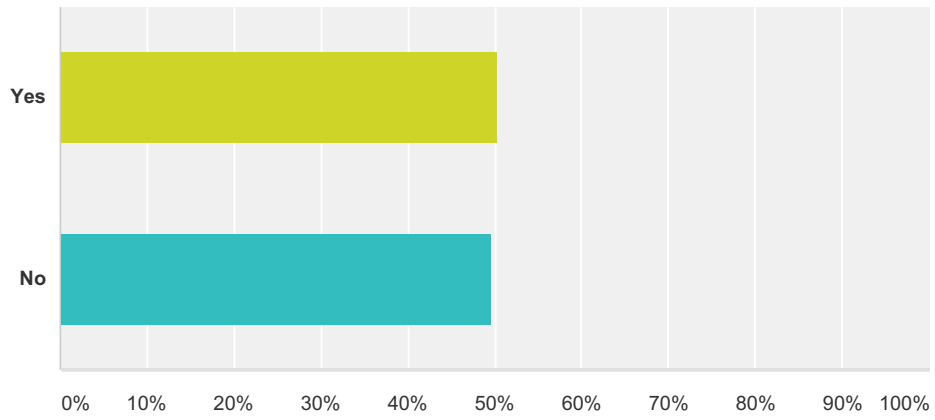


Answer Choices	Responses
Community College of Allegheny County	4.29% 17
Community College of Beaver County	1.52% 6
Bucks County Community College	16.67% 66
Butler County Community College	7.07% 28

Delaware County Community College	23.74%	94
Harrisburg Area Community College	6.82%	27
Lehigh Carbon Community College	7.07%	28
Luzerne County Community College	1.01%	4
Montgomery County Community College	15.91%	63
Northampton Community College	5.56%	22
Penn Highlands Community College	0.25%	1
Community College of Philadelphia	5.05%	20
Reading Area Community College	4.55%	18
Westmoreland County Community College	0.51%	2
Total		396

Q15 Have you been contacted by the JobTrakPA Job Developer at your college?

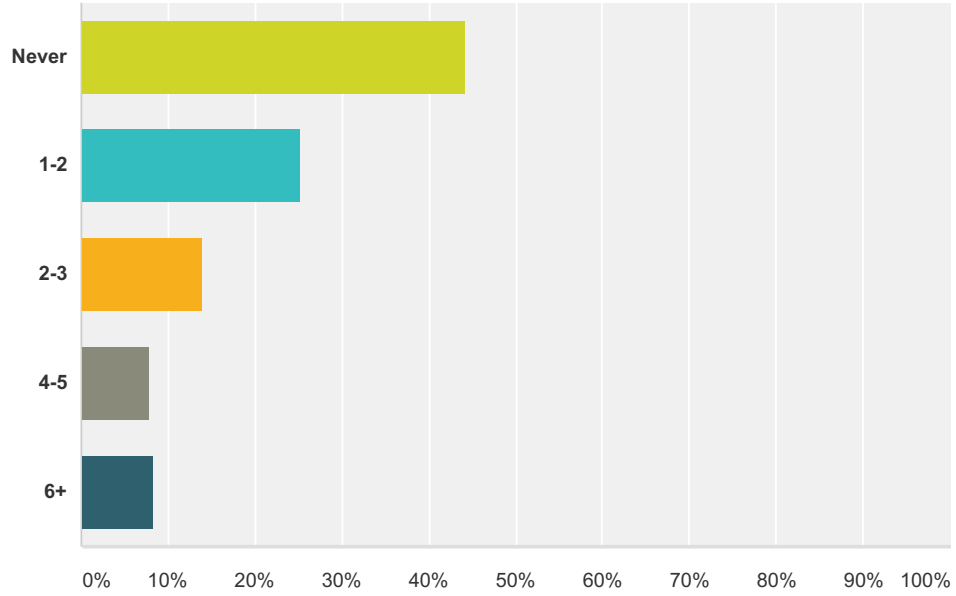
Answered: 237 Skipped: 201



Answer Choices	Responses
Yes	50.21% 119
No	49.79% 118
Total	237

Q16 How often has the Job Developer contacted you since completion/graduation?

Answered: 237 Skipped: 201



Answer Choices	Responses
Never	44.30% 105
1-2	25.32% 60
2-3	13.92% 33
4-5	8.02% 19
6+	8.44% 20
Total	237

Q17 What services has the Job Developer provided to you? (for example, resume review, resume writing, providing job leads, interview techniques, cover letter and application assistance, etc.)

Answered: 146 Skipped: 292

Q18 Do you have any comments about your interactions with the Career Coach or other JobTrakPA staff? (if you wish to include your name on the survey, please do so here)

Answered: 197 Skipped: 241