

Career Coach Evaluation Questions  
Issued via SurveyMonkey

1. How satisfied were you with the ease of completing the JobTrakPA paperwork during your first contact with the Career Coach?

- Very Satisfied
- Satisfied
- Not Satisfied

2. Did you use the JobTrakPA website to complete your paperwork?

- Yes
- No

3. Please rate your experience using the website to complete your paperwork.

- Excellent
- Good
- Fair
- Poor

4. About how many times did you meet with the Career Coach while your were enrolled in training/classes? (A meeting can occur in-person or via phone)

- Never
- 1-2
- 3-4

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- 5-6
- 6 or more

5. Did you discuss academic advising with the Career Coach?

- Yes
- No

6. How satisfied were you with the results of the discussion on academic advising?

- Very Satisfied
- Satisfied
- Not Satisfied

7. Did you discuss career exploration with the Career Coach?

- Yes
- No

8. How satisfied were you with the results of the discussion on career exploration?

- Very Satisfied
- Satisfied
- Not Satisfied

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9. Did you discuss job readiness with the Career Coach?

- Yes
- No

10. How satisfied were you with the results of the discussion on job readiness?

- Very Satisfied
- Satisfied
- Not Satisfied

11. Since completion/graduation, how often have you been in contact with the Career Coach?

- Never
- 1-2
- 3-4
- 4-5
- 6+

12. What services has the Career Coach provided to you? (for example, resume assistance, interview preparation, job searching, personal support, connection to community resources, training information, etc.)

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13. Overall, how would you rate the support provided by the Career Coach? Please consider any contact from your initial interest to training completion.

- Excellent
- Good
- Fair
- Poor
- I did not have contact with a Career Coach

14. What college did you attend?

- Community College of Allegheny County
- Community College of Beaver County
- Bucks County Community College
- Butler County Community College
- Delaware County Community College
- Harrisburg Area Community College
- Lehigh Carbon Community College
- Luzerne County Community College
- Montgomery County Community College
- Northampton Community College
- Penn Highlands Community College

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- Community College of Philadelphia
- Reading Area Community College
- Westmoreland County Community College

**Questions 15-17 will be asked if the responder attended a college where there is a TAACCCT Job Developer.**

15. Have you been contacted by the JobTrakPA Job Developer at your college?

- Yes
- No

16. How often has the Job Developer contacted you since completion/graduation?

- Never
- 1-2
- 2-3
- 4-5
- 6+

17. What services has the Job Developer provided to you? (for example, resume review, resume writing, providing job leads, interview techniques, cover letter and application assistance, etc.)

18. Do you have any comments about your interactions with the Career Coach or other JobTrakPA staff? (if you wish to include your name on the survey, please do so here).