

## NISGTC TEXTING SERVICE

# Frequently Asked Questions



### How does it work?

Text surveys are short questionnaires, checking in with you by asking 8 to 10 questions about any concerns that may be barriers to your success in the program or your employment status after your program has been completed. You will respond to each question and each time you answer, another question will pop up until you are finished. You should generally expect to receive text surveys:

- Two to three times in the course of a term to check in to see if you need help
- Three, six, and nine months after completion of the program to see how you are doing with your job search, employment, and advancement
- An occasional text to alert you about important and new opportunities on campus to help you succeed in your program

### How will this information be used?

The answers will be sent directly to the Career Coaches so they can help you with issues that may have arisen during the course of your study and when looking for employment. We will use this information to provide optimal services to support your success. In addition, we will follow up on your employment status and gather other relevant data after you have completed your program of study.

### What else should I know about this new service?

Yes. First, after you opt-in, you will start to receive texts from us, but you also have the ability to text to 87544 if you have any concerns at any time. Second, the subscription is a recurring service: Maximum of 10 messages/per survey. Message and data rates may apply. Reply HELP to 87544 for help. Reply STOP to 87544 to cancel. Terms and conditions and Privacy Policy can be viewed at [www.nisgtc.org](http://www.nisgtc.org) or <http://nisgtcstore.hipcricket.com/standard-termsEandP.asp>.

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