Session 3 Case Study - Digging a Hole

You are working with a crew to repair the underground service to a rural customer. A hole must be dug by hand in the middle of a field a distance form the road. It must be dug by hand to avoid damage to other nearby utility lines. Of course the boss picks the youngest, newest employees for this arduous task. You and your partner spend half an hour lugging all of the equipment from the truck to the site to get ready. After you start digging, you notice your partner is not wearing required safety goggles. He doesn't want to take the time to go back to get the goggles and wants to continue digging.

• What do you do?
• What are the possible options?
• What would be the benefits of each option?
• What are some possible consequences of each option?
• Which would you choose and why?
• Why not choose other options?

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