3+1=4

## HARD SKILLS





## SOFT SKILLS



## What is the difference between hard skills & soft skills?

Hard skills are teachable abilities or skill sets that are easy to quantify.
They require specific knowledge.
Hard skills are learned in the classroom, through books, online courses, apprenticeships, certification programs, etc.

Soft skills are people skills
that are not easy to
quantify.
They characterize how a
person interacts in their
relationships with others.
Soft skills cannot be
taught by rote & involve
emotional intelligence &
empathy.







