Previous Report   2015-16

KCC   10   11.10060200   Computer Support Specialist.

CAMPUS N/A
Type of Award: **AAS**   COMPUTER SUPPORT SPECIALIST
ITSO 03 02 11 03

#				Credits	Lecture	Lab	Clinic	Work	Alt	Gen Ed	Foot Note	ContHr/ CredHr
					CONTACT HOURS							
			Term 1									
1	CSC	110	* Introduction to Computers	3.00	32.00	32.00	0.00	0.00				3.00
2	NET	122	* Computer Hardware Basics	3.00	32.00	32.00	0.00	0.00				3.00
3	NET	165	* Network Plus	3.00	32.00	32.00	0.00	0.00				3.00
4	CIS	135	* Microcomputer Operating Systems	3.00	48.00	0.00	0.00	0.00				3.00
5	COM	723	Workplace Communications	3.00	48.00	0.00	0.00	0.00	M	C		3.00
6	ENG	101	Elements of Writing	3.00	48.00	0.00	0.00	0.00	A	C		3.00
7	ENG	105	Composition I	3.00	48.00	0.00	0.00	0.00	A	C		3.00
8	ADM	105	* Introduction to Keyboarding	1.00	0.00	32.00	0.00	0.00				1.00
			Term Total	**16.00**								
			Term 2									
9	NET	235	* CCNA Cisco 1	3.00	32.00	32.00	0.00	0.00				3.00
10	NET	321	* Windows Networking	3.00	32.00	32.00	0.00	0.00				3.00
11	MGT	145	Human Relations in Management	3.00	48.00	0.00	0.00	0.00		H		3.00
12	SPC	101	Fundamentals of Oral Communication	3.00	48.00	0.00	0.00	0.00	M	C		3.00
13	COM	744	Oral Communication in the Workplace	3.00	48.00	0.00	0.00	0.00	A	C		3.00
14	SPC	112	Public Speaking	3.00	48.00	0.00	0.00	0.00	A	C		3.00
15	NET	850	* Special Topics for PC Technicians	3.00	32.00	32.00	0.00	0.00				3.00
16	NET	137	* Advanced PC Concepts	3.00	32.00	32.00	0.00	0.00				3.00
			Term Total	**18.00**								
			Term 3									
17	NET	174	* LAN Administration	3.00	32.00	32.00	0.00	0.00				3.00
18	MAT	700	Basic Math	3.00	48.00	0.00	0.00	0.00		S	2	3.00
			Term Total	**6.00**								
			Term 4									
19	BCA	213	* Intermediate Computer Business Applications	3.00	32.00	32.00	0.00	0.00				3.00
20	CIS	128	* Programming Concepts	3.00	32.00	32.00	0.00	0.00				3.00
21	MKT	180	* Customer Service Strategies	1.00	16.00	0.00	0.00	0.00				1.00
22	ADM	257	Professionalism in the Workplace	2.00	32.00	0.00	0.00	0.00				2.00
23	NET	785	* Fundamentals of Desktop Support	3.00	32.00	32.00	0.00	0.00				3.00
24	BUS	290	Employment Search and Workplace Success	1.00	16.00	0.00	0.00	0.00				1.00
25	MGT	140	Time Management in the Workplace	1.00	16.00	0.00	0.00	0.00				1.00
			Term Total	**14.00**								
			Term 5									
26	NET	252	* Healthcare IT Technician	3.00	32.00	32.00	0.00	0.00				3.00
27	NET	600	* Network Security Basics	3.00	32.00	32.00	0.00	0.00				3.00
28	CIS	207	* Fundamentals of Web Programming	3.00	32.00	32.00	0.00	0.00				3.00
29	CIS	335	* Relational Database Technologies & SQL	3.00	32.00	32.00	0.00	0.00				3.00
30	ART	XXX	Elective	3.00	48.00	0.00	0.00	0.00	M	H	1	3.00
31	CLS	XXX	Elective	3.00	48.00	0.00	0.00	0.00	A	H	1	3.00
32	DRA	XXX	Elective	3.00	48.00	0.00	0.00	0.00	A	H	1	3.00
33	HIS	XXX	Elective	3.00	48.00	0.00	0.00	0.00	A	H	1	3.00
34	HUM	XXX	Elective	3.00	48.00	0.00	0.00	0.00	A	H	1	3.00
35	LIT	XXX	Elective	3.00	48.00	0.00	0.00	0.00	A	H	1	3.00
36	MUA	XXX	Elective	3.00	48.00	0.00	0.00	0.00	A	H	1	3.00
37	MUS	XXX	Elective	3.00	48.00	0.00	0.00	0.00	A	H	1	3.00
38	PHI	XXX	Elective	3.00	48.00	0.00	0.00	0.00	A	H	1	3.00
39	REL	XXX	Elective	3.00	48.00	0.00	0.00	0.00	A	H	1	3.00
			Term Total	**15.00**								
			Program Total	**69.00**								

CAMPUS N/A
Type of Award: PC TECHNICIAN
DIPL1
ITSO 03 02 11 03

					Credits	Lecture	Lab	Clinic	Work	Alt	Gen Ed	Foot Note	ContHr/ CredHr
				CONTACT HOURS									
				Term 1									
1	CSC	110	*	Introduction to Computers	3.00	32.00	32.00	0.00	0.00				3.00
2	NET	122	*	Computer Hardware Basics	3.00	32.00	32.00	0.00	0.00				3.00
3	COM	723		Workplace Communications	3.00	48.00	0.00	0.00	0.00	M	C		3.00
4	ENG	101		Elements of Writing	3.00	48.00	0.00	0.00	0.00	A	C		3.00
5	ENG	105		Composition I	3.00	48.00	0.00	0.00	0.00	A	C		3.00
6	CIS	135	*	Microcomputer Operating Systems	3.00	48.00	0.00	0.00	0.00				3.00
7	NET	165	*	Network Plus	3.00	32.00	32.00	0.00	0.00				3.00
8	ADM	105	*	Introduction to Keyboarding	1.00	0.00	32.00	0.00	0.00				1.00
				Term Total	**16.00**								
				Term 2									
9	NET	321	*	Windows Networking	3.00	32.00	32.00	0.00	0.00				3.00
10	NET	235	*	CCNA Cisco 1	3.00	32.00	32.00	0.00	0.00				3.00
11	NET	850	*	Special Topics for PC Technicians	3.00	32.00	32.00	0.00	0.00				3.00
12	MGT	145		Human Relations in Management	3.00	48.00	0.00	0.00	0.00		H		3.00
13	SPC	101		Fundamentals of Oral Communication	3.00	48.00	0.00	0.00	0.00	M	C		3.00
14	COM	744		Oral Communication in the Workplace	3.00	48.00	0.00	0.00	0.00	A	C		3.00
15	SPC	112		Public Speaking	3.00	48.00	0.00	0.00	0.00	A	C		3.00
16	NET	137	*	Advanced PC Concepts	3.00	32.00	32.00	0.00	0.00				3.00
				Term Total	**18.00**								
				Program Total	**34.00**								

Footnotes

1: Select any 3-credit course with the given 3-letter prefix from our list of General Education Courses in the History/Cultures or Humanities categories. There are over 70 courses that fulfill this General Education requirement and some have prerequisite courses. Be advised that taking a course plus its prerequisite will increase your program credit total.

SUMMARY

AAS — Contact Hours

Term	Cr H	Lecture	Lab	Clinical	Work Exp
Term 1	16.00	192.00	128.00	0.00	0.00
Term 2	18.00	224.00	128.00	0.00	0.00
Term 3	6.00	80.00	32.00	0.00	0.00
Term 4	14.00	176.00	96.00	0.00	0.00
Term 5	15.00	176.00	128.00	0.00	0.00

DIPL1 — Contact Hours

Term	Cr H	Lecture	Lab	Clinical	Work Exp
Term 1	16.00	192.00	128.00	0.00	0.00
Term 2	18.00	224.00	128.00	0.00	0.00

COMPLIANCE

Award Type	Cr. H	Weeks	Avg Per Term	Gen Ed Cr. H	Gen Ed Categ.	% Tech Core
AAS	69.00	76.00	13.80	15.00	3.00	72.46%
DIPL1	34.00	32.00	17.00	9.00	2.00	73.53%

The CIP code was also evaluated and found that the code 11.1006 Computer Support Specialist. (this covers Computer User Support Specialist and Computer Network Support Specialist) is more appropriate for the program. Updating the changes made to the new Database course CIS-335 that impacts this program. Math requirements were changed to align math classes with the appropriate level for computer support specialists. Courses that were removed from the program (MGT-121, ACC-111/152). In addition, the NET-154 course was deactivated.

Current Report   2016-17

KCC   10   11.10060200   **Computer Support Specialist.**

CAMPUS **N/A**
Type of Award: **AAS**   COMPUTER SUPPORT SPECIALIST

ITSO **03 02 11 03**

				Credits	Lecture	Lab	Clinic	Work	Alt	Gen Ed	Foot Note	ContHr / CredHr
			Term 1									
1	CSC	110	* Introduction to Computers	3.00	32.00	32.00	0.00	0.00				3.00
2	NET	122	* Computer Hardware Basics	3.00	32.00	32.00	0.00	0.00				3.00
3	NET	165	* Network Plus	3.00	32.00	32.00	0.00	0.00				3.00
4	CIS	135	* Microcomputer Operating Systems	3.00	48.00	0.00	0.00	0.00				3.00
5	COM	723	Workplace Communications	3.00	48.00	0.00	0.00	0.00	M	C		3.00
6	ENG	101	Elements of Writing	3.00	48.00	0.00	0.00	0.00	A	C		3.00
7	ENG	105	Composition I	3.00	48.00	0.00	0.00	0.00	A	C		3.00
8	NET	752	* Survey of Telecommunications Engineering	1.00	8.00	16.00	0.00	0.00				1.00
			Term Total	**16.00**								
			Term 2									
9	NET	137	* Advanced PC Concepts	3.00	32.00	32.00	0.00	0.00				3.00
10	NET	235	* CCNA Cisco 1	3.00	32.00	32.00	0.00	0.00				3.00
11	NET	321	* Windows Networking	3.00	32.00	32.00	0.00	0.00				3.00
12	NET	850	* Special Topics in Technology	3.00	32.00	32.00	0.00	0.00				3.00
13	MGT	145	Human Relations in Management	3.00	48.00	0.00	0.00	0.00		H		3.00
14	SPC	101	Fundamentals of Oral Communication	3.00	48.00	0.00	0.00	0.00	M	C		3.00
15	COM	744	Oral Communication in the Workplace	3.00	48.00	0.00	0.00	0.00	A	C		3.00
16	SPC	112	Public Speaking	3.00	48.00	0.00	0.00	0.00	A	C		3.00
			Term Total	**18.00**								
			Term 3									
17	NET	174	* LAN Administration	3.00	32.00	32.00	0.00	0.00				3.00
18	MAT	700	Basic Math	3.00	48.00	0.00	0.00	0.00		S	2	3.00
			Term Total	**6.00**								
			Term 4									
19	BCA	213	* Intermediate Computer Business Applications	3.00	32.00	32.00	0.00	0.00				3.00
20	CIS	128	* Programming Concepts	3.00	32.00	32.00	0.00	0.00				3.00
21	MKT	350	* Customer Service Professional	9.00	72.00	144.00	0.00	0.00	M		1	9.00
22	ADM	105	Introduction to Keyboarding	1.00	0.00	32.00	0.00	0.00	A		1	1.00
23	ADM	257	Professionalism in the Workplace	2.00	32.00	0.00	0.00	0.00	A		1	2.00
24	BUS	290	Employment Search and Workplace Success	1.00	16.00	0.00	0.00	0.00	A		1	1.00
25	BUS	932	Internship	3.00	0.00	0.00	0.00	3.00	A		1	0.05
26	MGT	140	Time Management in the Workplace	1.00	16.00	0.00	0.00	0.00	A		1	1.00
27	MKT	180	Customer Service Strategies	1.00	16.00	0.00	0.00	0.00	A		1	1.00
			Term Total	**15.00**								
			Term 5									
28	NET	252	* Healthcare IT Technician	3.00	32.00	32.00	0.00	0.00				3.00
29	NET	600	* Network Security Basics	3.00	32.00	32.00	0.00	0.00				3.00
30	CIS	207	* Fundamentals of Web Programming	3.00	32.00	32.00	0.00	0.00				3.00
31	CIS	335	* Relational Database Technologies & SQL	3.00	32.00	32.00	0.00	0.00				3.00
32	GEH	XXX	General Education: Humanities	3.00	48.00	0.00	0.00	0.00		H		3.00
			Term Total	**15.00**								
			Program Total	**70.00**								

CAMPUS **N/A**
Type of Award: PC TECHNICIAN
DIPL1

CONTACT HOURS

ITSO 03 02 11 03

					Credits	Lecture	Lab	Clinic	Work	Alt	Gen Ed	Foot Note	ContHr / CredHr
				Term 1									
1	CSC	110	*	Introduction to Computers	3.00	32.00	32.00	0.00	0.00				3.00
2	NET	122	*	Computer Hardware Basics	3.00	32.00	32.00	0.00	0.00				3.00
3	NET	165	*	Network Plus	3.00	32.00	32.00	0.00	0.00				3.00
4	CIS	135	*	Microcomputer Operating Systems	3.00	48.00	0.00	0.00	0.00				3.00
5	NET	752	*	Survey of Telecommunications Engineering	1.00	8.00	16.00	0.00	0.00				1.00
6	COM	723		Workplace Communications	3.00	48.00	0.00	0.00	0.00	M	C		3.00
7	ENG	101		Elements of Writing	3.00	48.00	0.00	0.00	0.00	A	C		3.00
8	ENG	105		Composition I	3.00	48.00	0.00	0.00	0.00	A	C		3.00
				Term Total	**16.00**								
				Term 2									
9	NET	321	*	Windows Networking	3.00	32.00	32.00	0.00	0.00				3.00
10	NET	235	*	CCNA Cisco 1	3.00	32.00	32.00	0.00	0.00				3.00
11	MGT	145		Human Relations in Management	3.00	48.00	0.00	0.00	0.00		H		3.00
12	SPC	101		Fundamentals of Oral Communication	3.00	48.00	0.00	0.00	0.00	M	C		3.00
13	COM	744		Oral Communication in the Workplace	3.00	48.00	0.00	0.00	0.00	A	C		3.00
14	SPC	112		Public Speaking	3.00	48.00	0.00	0.00	0.00	A	C		3.00
15	NET	137	*	Advanced PC Concepts	3.00	32.00	32.00	0.00	0.00				3.00
16	NET	850	*	Special Topics in Technology	3.00	32.00	32.00	0.00	0.00				3.00
				Term Total	**18.00**								
				Program Total	**34.00**								

Footnotes

1: Emergency alternatives available

SUMMARY

AAS   Contact Hours

Term	Cr H	Lecture	Lab	Clinical	Work Exp
Term 1	16.00	200.00	112.00	0.00	0.00
Term 2	18.00	224.00	128.00	0.00	0.00
Term 3	6.00	80.00	32.00	0.00	0.00
Term 4	15.00	136.00	208.00	0.00	0.00
Term 5	15.00	176.00	128.00	0.00	0.00

DIPL1   Contact Hours

Term	Cr H	Lecture	Lab	Clinical	Work Exp
Term 1	16.00	200.00	112.00	0.00	0.00
Term 2	18.00	224.00	128.00	0.00	0.00

COMPLIANCE

Award Type	Cr. H	Weeks	Avg Per Term	Gen Ed Cr. H	Gen Ed Categ.	% Tech Core
AAS	70.00	76.00	14.00	15.00	3.00	78.57%
DIPL1	34.00	32.00	17.00	9.00	2.00	73.53%

Course name change for NET-850. Addition of new 1 credit hour course for Survey of Telecommunications in first term. Replacing 9 credits of coursework that is being replaced with a 9 credit course - MKT-350 Customer Service Professional.