

Administering System Center 2012 Configuration Manager

This 38-hour class focuses on day-to-day management tasks for System Center 2012 R2 Configuration Manager. It is intended for IT professionals who are responsible for configuring and managing endpoints in one or more System Center 2012 R2 Configuration Manager sites and all supporting systems. Participants should have system administrator-level experience managing and maintaining client computers, devices, and servers, including end point security and networking fundamentals, and Windows server administration concepts.

Time Commitment: 5 days

Award: Certificate of Completion

IT Project Management

This 21-hour class teaches fundamental knowledge and best practices of project management methodology for IT initiatives, helping participants practice and master the necessary skills to deliver IT projects on time, within budget, and to specification. It will examine all aspects of IT projects, including hardware, software, vendor relationships, communicating with different audiences, and working with virtual teams. In addition to recognizing the most common pitfalls of IT project success, participants can expect to determine project scope through effective requirements identification, setting and managing stakeholder expectations, identifying and managing risks and meeting quality standards.

Time Commitment: 3 days

Award: Certificate of Completion

This workforce solution is funded by the IHUM Consortium which is 100% financed through a \$15,000,000 grant from the U.S. Department of Labor's Employment & Training Administration. The product was created by the grantee and does not necessarily reflect the official position of the U.S. Department of Labor. The Department of Labor makes no guarantees, warranties, or assurances of any kind, express or implied, with respect to such information, including any information on linked sites and including, but not limited to, accuracy of the information or its completeness, timeliness, usefulness, adequacy, continued availability, or ownership. This work is licensed under the Creative Commons Attribution 4.0 International License. To view a copy of this license, visit <http://creativecommons.org/licenses/by/4.0/>.

