Lesson 2 Assignments

Assignment 2.1

Tomas is the systems administrator for EHR vendor releases at AC Hospital. The EHR vendor customer service representative, Lucas, has informed him that the new release of the EHR software, vendorehr.x5298.v32.0813a, is ready to transmit. Tomas wants the release loaded into AC Hospital's test system: server.ts010110.

Tomas has assigned Lisa (lisa@AChospital.org), his support specialist, to oversee the weekend test install, which will use FTP communication channels.

Lucas tells Tomas the release must be operational in production by 10/31 to ensure the updated Centers for Medicare and Medicaid Services (CMS) quality measure logic will be in production to meet the federal mandate. The vendor has supplied a list of the changes that need to be considered.

As Tomas composes each document associated with this EHR software release, explain what is the first and most critical factor he should consider? Then compose and submit a notice to the vendor that outlines the plan as Tomas intends.

Assignment 1.3

Tomas must inform the affected EHR system users that the new EHR release vendorehr.x5298.v32.0813a will be loaded into AC Hospital's test system: server.ts010110. He will need their assistance to test the release beginning the week of 8/25, assuming the download is successful over the prior weekend.

The system users should be notified that the release must be in production by 10/31 to meet the federal mandate for the updated CMS quality measures, so testing must be completed by 10/24.

The users also need to know what changes are in the release, and Tomas must ask them to start preparing test cases right away.

Explain the primary difference in the way Tomas composed the two communications: the document for the vendor and the document for the end users? Then compose and submit a notification from Tomas to the EHR system users.