





November 2017 Social Media and Website Analytics Review and Forward Strategies



#### **November Social Media Posts**

November Social Media Post Messages Focused on Engaging People to Think About Registering in Career Education for Themselves or Peers











### Nov Social Media Campaign

• November Campaign was about Increased Focus on taking Action by Driving Interest in the BESP and Enrollment in Career Technical Education.

2017	November		Social Media Post Schedule					
Monday 30	tuesday 31	wednesday 01	thursday 02	<b>FRIDAY</b> 03	saturday 04	SUNDAY 05		
06	07 MARK YOUR CALENDAR! Start your energizing! Plan	08	09 The Advanced Energy Economy is just beginning to hit its stride.	10	11	12		
13	14 SAVE THE DATE! Start your energizing! Plan for Registering	15	16 The Building Systems Engineer is the person who has	17	18	19		
20	21 GIVE YOURSELF THANKS FOR ENERGIZING	22	23 On this Thanksgiving, we want to say thanks to the	24	25	26		
27	28	29	30	01	02	03		

roductions

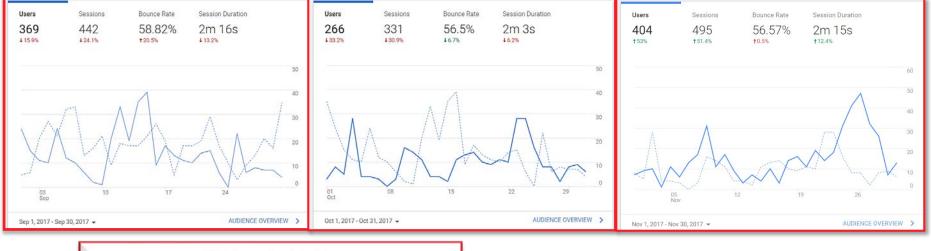


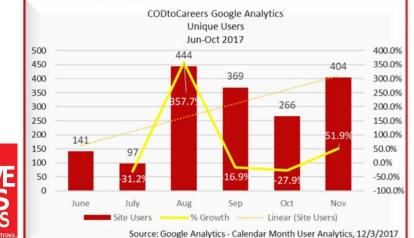
#### Social Media Post Results

<u>Message Theme</u> Save the Date I Save the Date II Mark Your Calendars BESP - Energize you career Just one week from now Thanks to Sun, Planet & Wind	/8/   / 4/   /16/   /2 /		Viewed 829 2,741 204 1,378	Likes or <u>Reactions</u> 15 83 7 57 57 72 85	% <u>Likes</u> 1.8% 3.0% 3.4% 4.1% 1.8% 2.7%	25 104 6 33 150	% Clicks 3.0% 3.8% 2.9% 2.4% 3.7% 2.1%	32 0 9 77	% to <u>Site</u> 16.0% 30.8% 0.0% 27.3% 51.3% 33.3%	Cume Reach 829 3,570 3,774 5,152 9,205 12,322	Boost <u>Budget</u> \$6 \$34 \$40 \$40 \$45 \$45
Total Average/Post		6	i2,322 ▶ 2,054	319 53		384	3.1% 3.1%	144	37.5% 37.5% \$I.46	-	\$210 \$17.04
Social Media Posts Generated Over 12,000 Views. The Top 3 Posts Generated About 80% of the Views in the Month			Genera Sheer N	gagement Wo ating 2.6% Re Numbers, Eng 25% Versus (	sponse In zagement	Well	Dver 1/: oCaree	ked on t 3 Clicked rs.com V he Posts	Vebsite		
Average Post Reach Inc 18% from Previous IV Likely Due to Being Able Call to Action	10nth										
CREATIVE GOODS ASSOCIATES Creative Minds, Creative Solutions.									ŀ	(AM Prod	INSK uctions

### **Google Analytics**

- Traction increased as communications efforts continued to push for driving traffic to the site and providing something for people to take action on as registration opened in November.
- Still, relative to everything, the trend shows we have a decent base from which to grow in the coming cycle to generate interest in Career Education and registrations in the program.



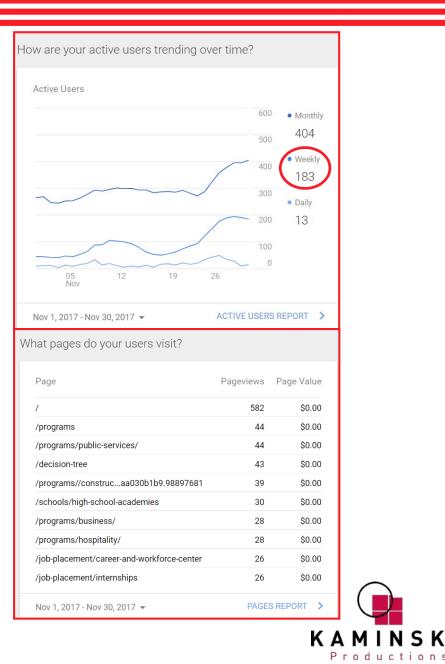






## **Google Analytics**

- The trend shows weekly engagement at the highest level since the launch of the page.
  - May be indicative of WOM and social media sharing.
- The Majority of Page Views Were to the Front Page:
  - Greatest interest was in Programs as the messages pointed to BESP.
- Messaging will continue to promote registration with a focus on the January 5 start date, coupled with New Year's resolution themes.





# Learnings/Implications

- Social Media Posts with Combined Images and Video Helped Generate Over I2,000 Impressions
  - As Social Media continues to be main communications medium and will be joined by Theater advertising in December.
- Message Themes to Drive Interest in the Upcoming Semester will be Created with "Sense of Urgency"
  - Continue to Focus Messages Around Advanced Energy Economy;
  - Pull on Heart/Mind Strings for Prospects to Set their New Year with a New Career Focus;
  - Gain Audience Exposure Heading into Winter Session and the Spring 2018 Semesters
- Video Will Be Limited to Enrollment/Branding
  - Use Current Videos with Revisions





#### **December Social Media Plan**

2017	December		Social Media Post Schedule				
Monday 27	tuesday 28	wednesday 29	thursday 30	friday 01	saturday 02	SUNDAY 03	
04	05 Example: • Green HVAC Commercial/Resi dential – visual	06	07 Start your energizing your career! Registration is	08	09	10	
11	12 Did you play with these? Remember the fun you had with	13	14 Wish You Were Here? (Images of Young Career Pros in Action)	15	16	17	
18	19 In a couple of weeks you could join other students in	20	21 Example: • Solar Energy – cool visual of the sun/sky/panels;	22	23	24	
25	26	27 Just one week from now, you could be starting a new career	28	29 Exercise your career energy! Youu know you have wanted to	30	31	



