DISCIPLINE: Nursing

LEVEL: 1

END OF LIFE

Estimated Time: 20 minutes

SERIOUS GAME



Patient Name: Jane Beckman

SCENARIO OVERVIEW

Laura C. Anderson is a 35-year-old female with end stage lung cancer that has metastasized to her bone and brain. The patient received eight monthly cycles of chemotherapy but requested hospice services one week ago. Laura's mother, Jane Beckman, has been caring for her in Laura's home. Yesterday she returned after being out of town for two days. She was alarmed by her daughter's decreased level of consciousness and respiratory difficulty and called 911.

LEARNING OBJECTIVE

1. Communicate effectively and compassionately with a family member of a dying patient about end-of-life issues.

CURRICULUM MAPPING

WTCS NURSING PROGRAM CURRICULUM

- Implement one's role as a nurse in ways that reflect integrity, responsibility, ethical practices, and an evolving professional identity as a nurse committed to evidence-based practice, caring, advocacy and quality care
- Demonstrate appropriate written, verbal, and nonverbal communication in a variety of clinical contexts

NURSING FUNDAMENTALS

- Adapt nursing practice to meet the needs of diverse patients in a variety of settings
- Use appropriate communication techniques



PRINTING INSTRUCTIONS

- **Step 1:** To print game card individually, use this page. To print the entire Therapeutic Communication learning card deck, use page 6 and 7.
- **Step 2:** Send the page(s) to preferred printer.
- Step 3: Print single sided on 8.5 x 11 heavy card stock paper.
- **Step 4:** Trim out the card(s) based on the crop marks.
- Step 5: Keep the deck together with a large rubber band or punch holes in the top corner for a key ring. Use a plastic card deck box to store the Scenario Learning Deck. Print page 8 to be placed in the cover and bottom of the deck box.

TEACHING PLAN

PURPOSE

The Therapeutic Communication Serious Game storyline is a collection of serious games that uses rich video media to provide students the opportunity to practice communicating therapeutically with "patients" in a low-risk manner prior to more high-risk settings. These serious games are designed so students can use them repeatedly until the content is mastered.

Note: While this is a collection, faculty can choose to use one or all of the available serious games.

INSTRUCTIONS

- 1. Present students with the printed serious game card(s). Printing instructions are included above.
- 2. Instruct students on how to use the ARIS application.
 - a. The ARISE Project is an IOS only platform and thus, our products will only work on iPads and iPhones. iPads are the preferred platform.
- 3. In the ARIS platform, students scan the provided QR code to begin each game.
- 4. In each of the Therapeutic Communication Serious Games, the object is to deliver the most effective therapeutic communication. Students watch a series of patient videos. These videos are followed by lists of possible therapeutic responses.
- 5. After each video, students are instructed to select the "most therapeutic" question to "ask" the patient. If they choose correctly, they can review the rationale and then move on to the second patient video/question set. If they choose incorrectly, rationale is provided and they must choose again. This continues until the correct answer is selected.
- 6. A full rationale screen is displayed after each video/question set further to enhance student learning.
- 7. Throughout each serious game, students earn "stars" for correct answers. Their goal is to collect all of the possible stars and become a "Star Communicator."
- 8. At the end of each game, a "Star Score" screen is displayed on the iPad which shows both the number of stars earned and a statement stating how well they did. Scores and statements correspond to the following table:

END OF LIFE | SERIOUS GAME

Total Stars Awarded	Accompanied iPad Language
100%	Wow! You are a Star Communicator and therapeutic communication skills are amazing! Keep up the great work!
99-93%	Great! Your therapeutic communication skills are top notch!
92-85%	You did well, but we think you can do even better. Try your therapeutic communication skills again.
84-80%	Not bad, but your therapeutic communication skills still need some work. Maybe you should try again!
79% or lower	Try again! We know you can do better next time. Your therapeutic communication skills just need more practice!

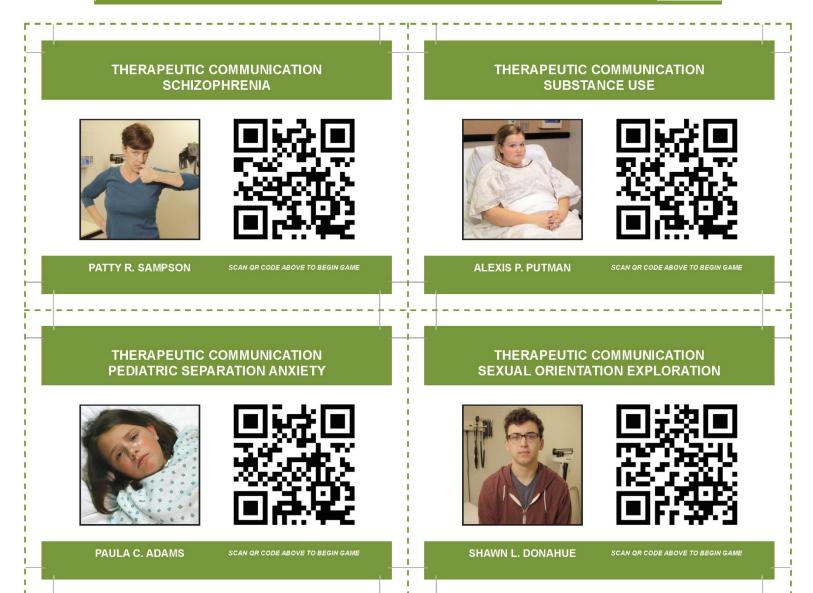
9. As an option, a timestamp is provided on the final "Star Score" screen. Students can take a screen shot of this and email it to their instructor as "evidence" that they completed this serious game successfully.

DISCIPLINE: Nursing

LEVEL: 1

SKILL FOCUS: Therapeutic Communication

THERAPEUTIC COMMUNICATION LEARNING DECK



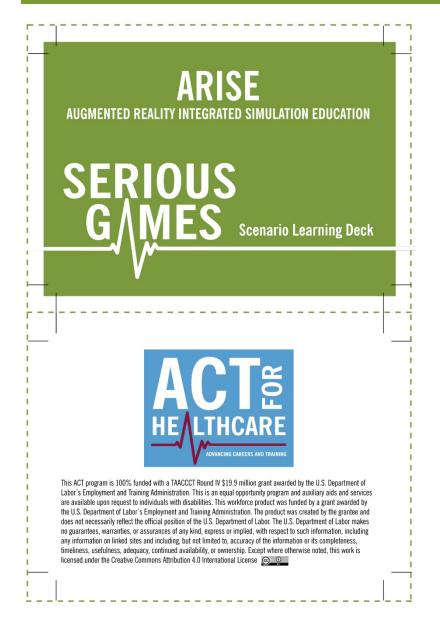
SKILL FOCUS: Therapeutic Communication

DISCIPLINE: Nursing

LEVEL: 1



LEARNING DECK CASE



REFERENCES

- Craven, R., Hirnle, C., Jensen, S. (2013). Fundamentals of Nursing: Human Health and Function (7th Ed.). (pp. 85-90). Lippincott, Williams & Wilkins: Wolters Kluwer Health.
- National Institute on Aging. (2015). End of Life: Helping with Comfort and Care. Retrieved from https://www.nia.nih.gov/health/publication/end-life-helping-comfort-andcare/providing-comfort-end-life
- National Hospice and Palliative Care Organization. (2013, October). Patient and Family Teaching Sheets: Dementia. Retrieved from http://hpna.advancingexpertcare.org/education/patient-family-teaching-sheets/



This work by the Wisconsin Technical College System TAACCCT IV Consortium is licensed under a <u>Creative</u> <u>Commons Attribution 4.0 International license</u>.

Third party marks and brands are the property of their respective holders. Please respect the copyright and terms of use on any webpage links that may be included in this document.

This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. The product was created by the grantee and does not necessarily reflect the official position of the U.S. Department of Labor. The U.S. Department of Labor makes no guarantees, warranties, or assurances of any kind, express or implied, with respect to such information, including any information on linked sites and including, but not limited to, accuracy of the information or its completeness, timeliness, usefulness, adequacy, continued availability, or ownership. This is an equal opportunity program. Assistive technologies are available upon request and include Voice/TTY (771 or 800-947-6644).

END OF LIFE | SERIOUS GAME