

Class 14

1. Case Study on Requirements
 - a. Introduction
2. The system
 - a. What they currently had
 - b. What is going to be developed
3. Background information
 - a. The companies
 - i. Tokairo
 - ii. Tankfreight
 - iii. Shell
4. User Requirements gathering
 - a. Domain
 - b. Drivers
 - c. Tasks
 - d. Environment
 - e. Methods used to gather
 - i. Understanding the users
 - ii. Site and system audit
5. Communicating with programmers
6. Benefits