

# Formal Evaluation and Subject Matter Expert Summary Report



## Maine is IT!

INFORMATION TECHNOLOGY  
A CONSORTIUM OF MAINE'S SEVEN COMMUNITY COLLEGES

### CPT296

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*Submitted to Maine is IT in fulfillment of the  
TAACCCT grant requirements*

*By  
Emporia State University*

EMPORIA STATE  
UNIVERSITY  
■ INFORMATION TECHNOLOGY

*July 2017*

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*Developed by Anna J. Catterson, Ph.D., Emporia State University.*

**Course Review for:** Maine is IT  
**Course:** CMCC: CPT296: Python  
**Reviewed by:** Anna J. Catterson, Ph.D.  
**Date:** June 29, 2017

**Part 1: Course Review**

<b>A. Course Review &amp; Introduction (16 points total)</b>		
1.1 Instructions made clear how to get started and where to find various course components.	3	0
1.2 Learners are introduced to the purpose and structure of the course.	3	3
1.3 Etiquette expectations (sometimes called “netiquette”) for online discussions, email, and other forms of communication are clearly stated.	2	0
1.4 Course and or institutional policies with which the learner is expected to comply are clearly stated, or a link to current policies is provided.	2	2
1.5 Minimum technology requirements are clearly stated and instructions for use provided.	2	1
1.6 Prerequisite knowledge in the discipline and/or any required competencies are clearly stated.	1	0
1.7 Minimum technical skills expected of the learner are clearly stated.	1	0
1.8 The self-introduction by the instructor is appropriate and is available online.	1	0
1.9 Learners are asked to introduce themselves to the class.	1	0
	<b>Total</b>	<b>6</b>
<b>Comments:</b>		
<p><b>1.1:</b> The syllabus does not include information to help students access the course materials or the online course supplement (if provided). Adding a direct link is recommended. It is also recommended that both the online course and F2F courses should include “Getting started” information to help inform students about initial procedures and to introduce course and CMConnect components.</p> <p><b>1.2:</b> The purpose of the course is clearly stated.</p> <p><b>1.3:</b> There is nothing in the syllabus to indicate that course interactions will take place through the LMS, but electronic communication is ubiquitous, whether formally set up in the course or not. There is an “Open Discussion” board, probably for students to ask/answer each other’s questions. Etiquette expectations (sometimes called “netiquette”) for online discussions, email, and other forms of communication should be covered. <i>Examples include:</i></p> <ul style="list-style-type: none"> <li>• Be sensitive to the fact that there will be cultural and linguistic backgrounds, as well as different political and religious beliefs, plus other differences in general.</li> <li>• Use good taste when composing your responses in Discussion Forums. Swearing and profanity is also part of being sensitive to your classmates and should be avoided. Also, consider that slang can be misunderstood or misinterpreted.</li> <li>• Don’t use all capital letters when composing your responses as this is considered “shouting” on the Internet and is regarded as impolite or aggressive. It can also be stressful on the eye when trying to read your message.</li> <li>• Be respectful of your others’ views and opinions. Avoid “flaming” (publicly attacking or insulting)</li> </ul>		

them as this can cause hurt feelings and decrease the chances of getting all different types of points of view.

- Be careful when using acronyms. If you use an acronym it is best to spell out its meaning first, then put the acronym in parentheses afterward, for example: Frequently Asked Questions (FAQs). After that you can use the acronym freely throughout your message.
- Use good grammar and spelling, and avoid using text messaging shortcuts.

**1.4:** Several policies, including participation, academic dishonesty, and late work are covered. If additional college-wide information is available, consider adding links to the campus policies.

**1.5:** No minimum hardware or software requirements to conduct course activities are listed in the syllabus. These may be deemed unnecessary if the course work will take place in a campus lab, but if students are expected to play with the software on their own, they may benefit from instructions on how to access software, how to install it, and what minimum technical requirements would be necessary for their personal computers.

**1.6:** The syllabus does not list prerequisites or expectations of students' knowledge when entering the course. Even if no formal prerequisites exist, students may appreciate a statement of the level of computer competency required for initial success.

**1.7:** Minimal skills for students entering the course are not listed.

**1.8:** No introduction for the instructor or link to an online introduction is given.

**1.9:** Nothing in the syllabus indicates that students are asked to introduce themselves.

## B. Learning Objectives & Competencies (15 points total)

2.1 The course learning objectives, or course/program competencies, describe outcomes that are measurable	3	<b>1</b>
2.2 The module/unit learning objectives or competencies describe outcomes that are measurable and consistent with the course-level objectives or competencies.	3	<b>3</b>
2.3 All learning objectives and competencies are stated clearly and written from the learner's perspective.	3	<b>3</b>
2.4 The relationship between learning objectives or competencies and course activities is clearly stated.	3	<b>3</b>
2.5 The learning objectives or competencies are suited to the level of the course.	3	<b>3</b>
<i><b>Total</b></i>		<b>13</b>

**Comments:**

**2.1:** Learning outcomes/objectives are very well written, nicely done.

**2.2:** Yes, all are measurable.

**2.3 :** Objectives are written from the student perspective.

**2.4:** Yes

**2.5:** Objectives are suited to the level of this introductory course.

<b>C. Assessment &amp; Measurement (13 points total)</b>		
3.1 The assessments measure the stated learning objectives or competencies.	3	<b>3</b>
3.2 The course grading policy is stated clearly.	3	<b>3</b>
3.3 Specific and descriptive criteria are provided for the evaluation of learners' work and are tied to the course grading policy.	3	<b>1</b>
3.4 The assessment instruments selected are sequenced, varied, and suited to the learner work being assessed.	2	<b>2</b>
3.5 The course provides learners with multiple opportunities to track their learning progress.	2	<b>2</b>
	<b>Total</b>	<b>11</b>
<p><b>Comments:</b></p> <p><b>3.1:</b> Assessments will consist of two primary items: quizzes and projects (exams, midterm, quiz – all the same type of assessment).</p> <p><b>3.2:</b> Course grading policy is clear.</p> <p><b>3.3:</b> No grading criteria are provided for the assessments, so it is unclear how failure to meet any particular objectives might affect the overall grade. But the course grading policy explains the points and weighting of the various types of assessment.</p> <p><b>3.4:</b> It can be inferred from the textbook material samples provided for review that the course topics and activities are sequenced, and the variety of topics will result in a variety of hands-on assessment activities that would fit with the learning objectives.</p> <p><b>3.5:</b> Each chapter has several assignments in which students can gauge their progress.</p>		

<b>D. Instructional Materials (13 points total)</b>		
4.1 The instructional materials contribute to the achievement of the stated course and module/unit learning objectives or competencies.	3	<b>3</b>
4.2 Both the purpose of instructional materials and how the materials are to be used for learning activities are clearly explained.	3	<b>3</b>
4.3 All instructional materials used in the course are appropriately cited.	2	<b>2</b>
4.4 The instructional materials are current.	2	<b>2</b>
4.5 A variety of instructional materials is used in the course.	2	<b>2</b>
4.6 The distinction between required and optional materials is clearly explained.	1	<b>0</b>
<b>Total</b>		<b>12</b>
<p><b>Comments:</b></p> <p><b>4.1:</b> Course materials include presentations, readings, and assignments from the required textbook. As the topics covered and the types of assessments used align with course learning outcomes, the materials adequately contribute to student achievement.</p> <p><b>4.2:</b> The syllabus explains how the textbook will be used to support learning activities.</p> <p><b>4.3:</b> The textbook is cited by title, author, and ISBN.</p> <p><b>4.4:</b> Yes</p> <p><b>4.5:</b> The textbook and lectures, in conjunction with the hand-on learning activities present an adequate variety of instructional materials for the students.</p> <p><b>4.6:</b> No distinction between required and optional materials is given. It can be inferred that all materials presented by the instructor are deemed required.</p>		

<b>E. Course Activities and Learner Interaction (11 points total)</b>		
5.1 The learning activities promote the achievement of the stated learning objectives or competencies.	3	<b>3</b>
5.2 Learning activities provide opportunities for interaction that support active learning.	3	<b>1</b>
5.3 The instructor's plan for classroom response time and feedback on assignments is clearly stated.	3	<b>0</b>
5.4 The requirements for learner interaction are clearly stated.	2	<b>0</b>
<i>Total</i>		<b>4</b>
<p><b>Comments:</b></p> <p><b>5.1:</b> Learning activities, especially those that allow students to apply content to design and/or debug functional programs, promote achievement of the course objectives.</p> <p><b>5.2:</b> It is not evident that learners are interacting interpersonally with each other, but they will engage with the software applications available for hands-on active learning.</p> <p><b>5.3:</b> No plan is provided for classroom response time or assignment feedback.</p> <p><b>5.4:</b> No requirements are listed for learner interaction.</p>		

## F. Course Technology (10 points total)

6.1 The tools used in the course support the learning objectives and competencies.	3	<b>3</b>
6.2 Course tools promote learner engagement and active learning.	3	<b>3</b>
6.3 Technologies required in the course are readily obtainable.	2	<b>1</b>
6.4 The course technologies are current.	1	<b>1</b>
6.5 Links are provided to privacy policies for all external tools required in the course.	1	<b>0</b>
<b>Total</b>		<b>8</b>

### Comments:

**6.1:** The course will use the Python language to achieve learning objectives. This is a good fit between tools and the course outcomes.

**6.2:** Based on course activity descriptions, course tools do promote learner engagement and active learning.

**6.3:** The syllabus and course materials do not explain how students will access Python (also include the privacy policy for Python in the syllabus, or a link to it).

**6.4:** Course technologies are not current

**6.5:** No links are provided in the syllabus. A review of the agreement for each application required in the course will insure that student data required for the use of the software is secure. Linking to the agreements will allow students to easily access the policies.



### G. Learner Support (9 points total)

7.1 The course instructions articulate or link to a clear description of the technical support offered and how to obtain it.	3	0
7.2 Course instructions articulate or link to the institution's accessibility policies and services.	3	3
7.3 Course instructions articulate or link to an explanation of how the institution's <b>academic</b> support services and resources can help learners succeed in the course and how learners can obtain them.	2	0
7.4 Course instructions articulate or link to an explanation of how the institution's <b>student</b> support services and resources can help learners succeed in the course and how learners can obtain them.	1	0
<b>Total</b>		<b>3</b>

#### Comments:

**7.1:** No technical support information is provided in the syllabus. It is recommended that multiple channels of tech support communication be listed in the syllabus to ensure that no student is put behind due to technical difficulties.

**7.2:** A section of the syllabus addresses students requiring disability services, referring them to the CMCC Disabilities Coordinator. A location and contact information are provided. A link to their website would be helpful as well

**7.3:** No academic resources are listed in the syllabus. If tutoring, advising, or other student services are available to support academic success, these should be listed along with links or contact information.

**7.4:** No student support services or resources are listed. If there are services to support student life resources, such as counseling or student wellness, these should be listed along with links or contact information. Courses usually include a statement in their syllabus regarding how students can seek help if they feel discriminated against, but there was not such a statement in this course.

<b>H. Accessibility and Usability (12 points total)</b>		
8.1 Course navigation facilitates ease of use.	3	<b>3</b>
8.2 Information is provided about the accessibility of all technologies required in the course.	3	<b>0</b>
8.3 The course provides alternative means of access to course materials in formats that meet the needs of diverse learners.	2	<b>2</b>
8.4 The course design facilitates readability.	2	<b>2</b>
8.5 Course multimedia facilitate ease of use.	2	<b>2</b>
<b>Total</b>		<b>9</b>
<b>Comments:</b>		
<p><b>8.1:</b> The CMConnect course shell <b>would</b> allow easy access to instructional materials, providing downloads to presentation files in just one click from a “Handouts” section.</p> <p><b>8.2:</b> Information regarding the accessibility of technology used is not included. This would include instructions on how to obtain and install any programs used, as well as whether software is compatible with screen readers for the visually impaired.</p> <p><b>8.3:</b> The materials provided for review were scarce; however Reviewer did not the narrative.</p> <p><b>8.4:</b> Yes</p> <p><b>8.5:</b> Multimedia included are easily downloadable. When possible, embedding multimedia within the course LMS, rather than requiring downloads, ensures ease of access and limits student issues that may arise when leaving the LMS to access outside resources.</p>		

**Part II: Employment Data****Stakeholder Involvement and Employment Opportunities**

Items Reviewed include:

- Internships, Job Shadowing Opportunities that exist with the outcomes and objectives with this course.
- Employment opportunities for these skills.
- Outcomes/Objectives are current and relate to job market.

- See Subject Matter Expert review for specific feedback.

**Part III: Creative Commons****Items Reviewed include:**

- All course materials presented in Creative Commons?
- Creative Common license (including graphic) is represented on course materials.

**Findings include:**

All course content provided for review includes Creative Commons license information and the corresponding CC graphic.

## Part IV: Subject Matter Expert (SME) Findings & Review

**Course:** CMCC: CPT296  
**Course Name:** Python  
**Reviewed by:** Anna J. Catterson, Ph.D.  
**Date:** June 29, 2017

### Background

Funded by a \$13 million grant from the U.S. Department of Labor, *Maine is IT!* is building new educational and career pathways in information technology at all seven of Maine's community colleges. The programs funded by the grant are designed to support Maine workers eligible for the Trade Adjustment Assistance (TAA) program, un/underemployed adults, and workforce needs in Maine's growing IT sector. They have been built to serve individuals with a range of experience, from those interested in gaining basic IT skills to IT professionals looking to advance their careers through new industry certifications.

### Overall Remarks and Reviewer Summary

In reviewing CPT296 several processes and data collections tools were noted and identified. This reviewer took account the Dynamic Skills Audit conducted in 2014-2015. Both qualitative and quantitative data was identified in the report that provides the key elements:

1. Entry-level career opportunities were found within 5-30 miles of CMCC for graduates from an AAS in Computer Technology.
2. Current job openings list specific duties that relate the Python course, CPT296.

There are several current job openings available for programmers (as of 6/29/17) within a 5-30 mile radius of CMCC. Jobs include:

### Python Programmer

Enercon designs and manufactures embedded systems for a diverse array of customers spanning from industrial, medical, automotive and military markets. We are looking for a talented self-directed Software Test Engineer to join our development team. The qualified candidate will have experience, preferably medical device experience, developing product test plans that conform to regulatory requirements, writing automated unit test scripts, providing a test strategy, and test reports throughout the product development process.

### Job Requirements

- Proven experience developing test procedures and scripts in manual test environments. Experience developing automated test scripts, desired.
- Experience with creating tests for complex embedded systems both software and hardware.
- Proven experience with manual test execution including troubleshooting. Experience with automated test execution, desired.
- Knowledge of Python and shell scripting on Windows and Linux platforms. Familiarity with Linux, C/C++, and LabVIEW desired.
- Unit testing, integration testing, regression testing (automated), and test-driven development experience.
- Experience with Configuration Management principles and tools.
- Experience with issue tracking defects, defect logging, tracking, analysis and validation.
- Experience documenting and validating design and development tools used in regulated product designs.
- Experience testing structured and controlled software that conforms to medical and/or automotive processes such as IEC 62304 and ISO 26262.

**Additional Skills:**

- Experience building and maintaining a test script harness and library to facilitate making the product test design process more efficient.
- Experience using an oscilloscope or logic analyzer, etc. for low level system testing, would be a plus.
- Experience managing source code through a source control system, preferably Git.

**Educational Requirements**

- A minimum of a Bachelor's degree in Computer Science, Computer Engineering, Electrical Engineering or related degree is required for this position
- Minimum of 5 years testing software, at least 3 years testing software for embedded systems, preferably medical devices.

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The Dynamic Skills Audit outlined the following process, which this reviewer took into consideration when compiling this the formal SME report:

1. Local industry needs were assessed through the program Advisory Board. Minutes from those Advisory Board meetings were reviewed and suggestions from the partnerships were adopted into this summary.
2. Burning Glass data was reviewed to identify themes and trends in the current job market. The Burning Glass report helped identify skills demanded by employers to curriculum outcomes and learning objectives.

A formal SME was conducted with the above reports and compiled in the next section of this report.

## A. Program and Course Overview and Objectives

### Items Reviewed include:

- Dynamic Skills Audit Summary Report (Academic Years 2014-2015)
- Burning Glass Labor Market Data reports (Compilation)
- Advisory Board Minutes

### Findings include:

The CPT296 course learning outcomes and objectives align with the program mission and goals. This reviewer found that the CPT296 course has listed measurable outcomes which can be stacked with other coursework. The industry sector for CPT296 has been categorized as: *541519 Other computer related services*. (See: [https://www.census.gov/svsd/www/services/sas/sas\\_summary/54summary.htm#sectordescription](https://www.census.gov/svsd/www/services/sas/sas_summary/54summary.htm#sectordescription)) The reviewer finds that this classification is correct.

Those completing this course would enter the Bureau of Labor Statistics occupation classification of *SOC:15-1130 Software Developers and Programmers..* (See: <http://www.bls.gov/soc/2010/soc150000.htm#15-1100>)

The NCES CIP (Classification of Instructional Programs) is referenced as: *11: Computer and Information Sciences and Support Services*. (See: <http://nces.ed.gov/ipeds/cipcode/cipdetail.aspx?y=55&cip=11>) This is also an accurate classification.

This course was designed for 1<sup>st</sup>-year community college students or equivalent. There are no course prerequisites listed.

The content of these course objectives aligns with the topics listed in the course syllabus and the required textbook. This alignment also correlates to items found within the Dynamic Skills Audit and Burning Glass baseline skills as listed in the labor market data.

**Table: Standard Reviewed Standards for Course Outcomes**

Standard Reviewed	N/A	Satisfactory	Not Satisfactory
A.1 The learning outcomes are clearly stated and mapped to specific objectives and/or assignments.		X	
A.2 Prerequisites and/or any required competencies are clearly stated.			X
A.3 Learning objectives for each course describe outcomes that are measurable.		X	
A.4 Learning objectives are appropriately designed for the level of each of the course.		X	
A.5 Instruction, activities, and assignments in courses are scaffolded from course to course, and throughout the program.		X	

A.1– Very well written course outcomes and objectives.

A.2 – Previous skills and knowledge are not stated. This is an introductory course, so no prerequisite skills may be applicable, but it is recommended that this be stated more clearly in the syllabus.

A.3 - Course objectives are stated in terms that make the student activities measurable.

A.4 - Learning objectives are appropriate for an introductory course.

A.5 – Activities appear to be scaffolded through the course, as more content and skills are learned. The course’s objectives fill an industry need within the program.



## B. Relevancy

Items Reviewed include:

- Dynamic Skills Audit Summary Report (Academic Years 2014-2015)
- Burning Glass Labor Market Data reports (Compilation)
- Advisory Board Minutes

### Findings include:

Course competencies are relevant to students, industry, and employers. Strong evidence was found in the Dynamic Skills Audit Summary Report. Direct ties were found through interviews with stakeholders and in Advisory Board minutes.

The table that follows is a clear matrix of how the course outcomes are relevant to students, industry, and employers:

**Table: Matrix of evidence-based skills mapped to students, industry, and employers**

Standard Reviewed	N/A	Satisfactory	Not Satisfactory
B.1 Course competencies represent industry's expectation of the overarching knowledge, skills, and abilities that 1 <sup>st</sup> year college students should possess.		X	
B.2 Core course competencies are relevant to <b>industry and employers</b> .		X	
B.3 Instruction, activities, and assignment in individual courses are relevant and engaging to <b>students</b> .		X	

B.1 - Course objectives align with industry expectations at the appropriate skill level, based on employee responsibilities found in current job postings.

B.2- Core competencies are relevant to industry and employers, as verified using the Burning Glass labor market data (<http://burning-glass.com/five-careers-where-coding-skills-will-help-you-get-ahead/>) and the Dynamic Skills Audit Summary. Student learning objectives align with the competencies expected of employees in network support fields and those listed by the Advisory Board.

B.3 - Activities and instruction defined in the course outline offer real-world application in computer programming that are beneficial to students seeking employment in this field.

## C. Resources & Materials

### Items Reviewed include:

- Dynamic Skills Audit Summary Report (Academic Years 2014-2015)
- Burning Glass Labor Market Data reports (Compilation)
- Advisory Board Minutes

### Findings include:

#### Table: Instructional materials and their direct link to course outcomes

Standard Reviewed	N/A	Satisfactory	Not Satisfactory
C.1 The instructional materials contribute to the achievement of the stated course learning objectives.		X	
C.2 The purpose of the instructional materials is clearly explained.		X	
C.3 The instructional materials present a variety of perspectives and approaches on the course content.		X	
C.4 The instructional materials are appropriately designed for the level of the course.		X	

C.1 – The topics covered with the course materials clearly align with course learning objectives.

C.2 – The syllabus clearly explains how students will use the course materials, primarily, the required textbook.

C.3 – The materials are presented in a variety of modalities for students, and both content-focused and hands-on activities are used.

C.4 – As the materials align with appropriate course outcomes, they are a good fit for the level of course.

## D. Assessment & Measurement

### Items Reviewed include:

- Dynamic Skills Audit Summary Report (Academic Years 2014-2015)
- Burning Glass Labor Market Data reports (Compilation)
- Advisory Board Minutes

### Findings include:

#### Table: Measurement of effective learning

Standard Reviewed	N/A	Satisfactory	Not Satisfactory
D.1 The course evaluation/criteria/course grading policy is stated clearly on each syllabus.		X	
D.2 Course-level assessments (those that can be delivered) measure the stated learning objectives and are consistent with course activities and resources.		X	
D.3 Specific and descriptive criteria are provided for the evaluation of students' work and participation and are tied to the course grading policy.		X	
D.4 The assessment instruments (that can be delivered) are sequenced, varied, and appropriate to the content being assessed.		X	

D.1 – The grading policy is clearly stated.

D.2 – The assessments are consistent with the types of activities carried out in the course and align with the objectives.

D.3 – Yes

D.4 – The sequence of the assignments is clear, as they follow the progression of the course to build toward its outcomes. The variety of assessments is adequate, as assignments provided for review cover a range of content-focused activities, each in unique ways appropriate for the knowledge and skills being assessed.