

Interview with Paul Marso

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Notes:

Why did you choose a career in health care?

- Many people choose a career in health care because of their desire to help others, but just as often an individual finds that a career in health care chose them.
- It is important to explore all opportunities in health care and keep an open mind to where your career might lead you.
- Remember to make good impressions with everyone you meet. You never know when your paths may cross again.

What is the most rewarding part of your job?

- There are many rewarding parts of a career in health care that don't necessarily reflect working directly with patients.
- From an administrative perspective, engaging new graduates and watching them grow in a career they love is extremely rewarding.
- To find success in the health care field, it is important to find a supportive influence. This can often be a boss or a preceptor.

What are the top qualities you look for in an employee when considering them for a job?

- Be enthusiastic
- Show compassion for others
- Have passion for your career
- Be reliable
- Be dependable
- Have strong communication skills (written and verbal)
- Be a team player

What are the potential opportunities in health care?

- Career opportunities in health care are everywhere and will always be needed.
- Make sure to keep an open mind to all careers in health care, regardless of degree level.
- Find shadowing opportunities in a variety of health care fields.
- Find a mentor that will help in discovering new career paths and opportunities.

What types of challenges do health care workers face?

- There are many challenges in health care – two of which are employee relations and patient outcomes.
- Health care workers always work as a team, if you have difficulty being a team player then health care may not be the career for you.
- A career in health care can be emotionally taxing as adverse patient outcomes can be difficult to handle.

What advice do you have for someone considering a career in health care?

- Make sure to smile!
- Don't be afraid to offer a handshake.
- Show interest in the job you've applied for.
- Prove that this career isn't just a paycheck but that you are there to support the patient and your team.

Are there other positions available in health care that don't involve hands-on patient care?

Health care is unique in that every element of a professional experience you can imagine is involved in making a facility function. Here are just a few of the professions that have to exist:

- Marketing
- Finance
- Human Resources
- Housekeeping
- Engineering
- Mechanical/Maintenance



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