

HRPO 2307, Organizational Behavior

Credit for Prior Learning Review Guide

Topical Study Guide

1. Principles of “cultural competence”
2. “Big Five” Personality Dimensions
3. Learning Styles
4. Personality Inventory Methodologies
5. Cognitive Dissonance
6. Schemas
7. Discrepant Attributions
8. Motivation Theories
 - a. Equity Theory
 - b. Theory X, Theory Y
 - c. Hierarchy of Needs Theory
 - d. ERG (Existence-Relatedness-Growth) Theory
 - e. Two-Factor Theory
9. Theories of Goal Setting (Path-Goal Theory)
10. Expected Utility
11. Heuristics
12. Leadership Styles
13. Group Dynamics
14. Types of Power
15. Organizational Structures
16. Dimensions of Emotional Intelligence
17. Eugene McKenna – Political Factors in Organizations
18. Sequential Phase Changes (John Kotter)